

## Licensing Sub-Committee

Friday 14 December 2018

10.00 am

Ground Floor Meeting Room G02C - 160 Tooley Street, London SE1 2QH

### Membership

Councillor Charlie Smith  
Councillor Kath Whittam  
Councillor Ian Wingfield

### Reserves

Councillor Lorraine Lauder MBE

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### INFORMATION FOR MEMBERS OF THE PUBLIC

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#### Access to information

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#### Contact

Andrew Weir on 020 7525 7222 or email: [andrew.weir@southwark.gov.uk](mailto:andrew.weir@southwark.gov.uk)

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Members of the committee are summoned to attend this meeting

**Eleanor Kelly**

Chief Executive

Date: 4 December 2018



## Licensing Sub-Committee

Friday 14 December 2018  
10.00 am

Ground Floor Meeting Room G02C - 160 Tooley Street, London SE1 2QH

### Order of Business

Item No.	Title	Page No.
	<b>PART A - OPEN BUSINESS</b>	
1.	<b>ELECTION OF CHAIR</b>	
	To elect a Chair for this meeting.	
2.	<b>APOLOGIES</b>	
	To receive any apologies for absence.	
3.	<b>CONFIRMATION OF VOTING MEMBERS</b>	
	A representative of each political group will confirm the voting members of the committee.	
4.	<b>NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT</b>	
	In special circumstances, an item of business may be added to an agenda within five clear days of the meeting.	
5.	<b>DISCLOSURE OF INTERESTS AND DISPENSATIONS</b>	
	Members to declare any interests and dispensation in respect of any item of business to be considered at this meeting.	
6.	<b>LICENSING ACT 2003: MV ERASMUS, CHERRY GARDEN PIER, BERMONDSEY WALL EAST, LONDON, SE16 4TU</b>	1 - 104
	<b>ANY OTHER OPEN BUSINESS AS NOTIFIED AT THE START OF THE MEETING AND ACCEPTED BY THE CHAIR AS URGENT.</b>	

**PART B - CLOSED BUSINESS**

**EXCLUSION OF PRESS AND PUBLIC**

The following motion should be moved, seconded and approved if the sub-committee wishes to exclude the press and public to deal with reports revealing exempt information:

“That the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in paragraphs 1-7, Access to Information Procedure rules of the Constitution.”

**ANY OTHER CLOSED BUSINESS AS NOTIFIED AT THE START OF THE MEETING AND ACCEPTED BY THE CHAIR AS URGENT.**

<b>Item No.</b> 6.	<b>Classification:</b> Open	<b>Date:</b> 14 December 2018	<b>Meeting Name:</b> Licensing Sub-Committee
<b>Report Title</b>		Licensing Act 2003: MV Erasmus, Cherry Garden Pier, Bermondsey Wall East, London, SE16 4TU	
<b>Ward(s) of group(s) affected</b>		North Bermondsey	
<b>From</b>		Strategic Director of Environment and Leisure	

## RECOMMENDATION

1. That the licensing sub-committee considers whether an application submitted by City Cruises PLC for a premises licence be granted under the Licensing Act 2003 in respect of the premises known as MV Erasmus, Cherry Garden Pier, Bermondsey Wall East, London, SE16 4TU.
2. Notes:
  - a) The application is for a premises licence and was submitted under Section 17 of the Licensing Act 2003. The application is subject to representations and is therefore referred to the licensing sub-committee for determination.
  - b) Paragraphs 9 to 11 of this report provide a summary of the application under consideration by the sub-committee. A copy of the full application is attached as Appendix A.
  - c) Paragraphs 13 to 15 of this report deal with the representations submitted in respect of the application. Copies of the representations are attached to this report as Appendix B. A map showing the location of the premises is attached to this report as Appendix D.
  - d) A copy of the council's approved procedure for hearings of the sub-committee in relation to applications made under the Licensing Act 2003, along with a copy of the hearing regulations, has been circulated to all parties to the meeting.

## BACKGROUND INFORMATION

### The Licensing Act 2003

3. The Licensing Act 2003 provides a licensing regime for:
  - The sale of and supply of alcohol
  - The provision of regulated entertainment
  - The provision of late night refreshment.
4. Within Southwark, the licensing responsibility is wholly administered by this council.
5. The Act requires the licensing authority to carry out its functions under the Act with a view to promoting the four stated licensing objectives. These are:
  - The prevention of crime and disorder

- The promotion of public safety
  - The prevention of nuisance
  - The protection of children from harm.
6. In carrying out its licensing functions, a licensing authority must also have regard to
- The Act itself
  - The guidance to the act issued under Section 182 of the Act
  - Secondary regulations issued under the Act
  - The licensing authority's own statement of licensing policy
  - The application, including the operating schedule submitted as part of the application
  - Relevant representations
7. The premises licence application process involves the provision of all relevant information required under the Act to the licensing authority with copies provided by the applicant to the relevant responsible bodies under the Act. The application must also be advertised at the premises and in the local press. The responsible authorities and other persons within the local community may make representations on any part of the application where relevant to the four licensing objectives.

## KEY ISSUES FOR CONSIDERATION

### The premises licence application

8. On 18 October 2018 City Cruises PLC applied to this council for the grant of a premises licence in respect of MV Erasmus, Cherry Garden Pier, Bermondsey Wall East, London, SE16 4TU.
9. The application is summarised as follows:
- **Films, live music, recorded music, performances of dance, anything similar to live or recorded music and the sale of alcohol to be consumed on the premises**  
Monday to Sunday 00:00 – 00:00 (24 hours)
  - **Late night refreshment**  
Monday to Sunday 23:00 – 05:00
  - **Proposed opening hours of the premises**  
Monday to Sunday 00:00 – 00:00

The application and premises are explained as follows:

*“The application proposes to replace the existing premises for the Erasmus Thames boat in its new mooring location at Cherry Garden Pier. The application proposes the same licensable activities and permitted hours as the existing premises licence, together with additional conditions specific to the location of the new mooring at Cherry Garden Pier.*

*The Erasmus is currently moored at Butlers Wharf and licensed under premises licence number 010406. This licence permits licensable activities 24 hours, and will be surrendered upon grant of a satisfactory new licence and transfer of the vessel to Cherry Garden Pier.*

*The premises is a moving vessel stopping at various points along the river Thames. The vessel is moored at the 'premises' overnight but embarkation and disembarkation of passengers takes place at other piers. The public only have access to the premises by purchasing a ticket or at a pre-booked private function.*

*The applicant has 30 years' experience in operating river boats. A number of the applicant's existing fleet are licensed by the London Borough of Southwark. This application includes conditions previously agreed by the council and responsible authorities in respect of the premises licences of the applicant's other boats."*

10. The premises licence application form provides the applicant's operating schedule. Parts B, E, F, G, H, I, J, K, L, and M of the operating schedule set out the proposed licensable activities, operating hours and operating control measures in full, with reference to the four licensing objectives as stated in the Licensing Act 2003. Should a premises licence be issued in respect of the application then the information provided in part M of the operating schedule will form the basis of conditions that will be attached to any licence granted subsequent to the application. A copy of the application is attached to this report as Appendix A.

#### **Designated premises supervisor**

11. The proposed designated premises supervisor (DPS) is Matthew Beckwith.

#### **Representations from responsible authorities**

12. No representations have been submitted by responsible authorities.

#### **Representations from other persons**

13. Sixteen representations have been submitted by 'other persons'. Fifteen of the other persons are local residents (residing at 10 local premises) and the remaining other person is a local ward councillor. In summary all of the representations contend that the proposed operation of the premises is likely to give rise to nuisance, disorder and anti social behaviour in the locale and that the intended operation of the premises is unsuitable for the location of the premises given the residential nature of the immediate locale.

#### **Conciliation**

14. At the time of the writing of this report none of the other persons have been conciliated. Their representations remain outstanding and must be considered by the licensing sub-committee.
15. Copies of the representations submitted by the other persons are attached as Appendix C.

#### **Premises history**

16. A premises licence (licence number 010406) issued by the London Borough of Southwark is currently held by Thames Luxury Charters Limited in respect of MV Erasmus. The licence allows for the provision of identical licensable activities with

identical operating hours to those being applied for in this application. Licence 010406 allows for the premises to be moored at Butlers Wharf Pier, 28 Shad Thames, SE1 2YE. A copy of premises licence number 010406 is attached to this report as Appendix C.

17. On 18 October 2018 City Cruises PLC applied to this council for the grant of a premises licence in respect of MV Erasmus, Cherry Garden Pier, Bermondsey Wall East, London, SE16 4TU.

### **Deregulation of entertainment**

18. On 6 April 2015 entertainment became deregulated and as a result:

- Live unamplified music is deregulated between 08:00hrs and 23:00hrs on any premises.
  - Live amplified music and recorded music are deregulated between 08:00 and 23:00 at on licensed premises for an audience of up to 500 people.
  - Plays and the performance of dance are deregulated between 08:00 and 23:00 for an audience of up to 500 people.
  - Indoor sporting events are deregulated between 08:00 and 23:00 for an audience of up to 1000 people.
19. Live music and recorded music can become licensable in on-licensed premises if the licensing authority removes the effect of deregulation following a licence review ('licence review mechanism').
  20. The showing of films has not been de-regulated.

### **Map**

21. A map, showing the location of Cherry Gardens Pier, is attached to this report as Appendix D. The following licensed premises that are either moored at Cherry Gardens Pier, or in the locale, are also shown on the map and provide licensable activities as stated:

- **Millennium Diamond, Cherry Garden Pier, Bermondsey Wall East, SE16 4TU** licensed for:

The sale of alcohol to be consumed on the premises, live music, recorded music, anything similar to live or recorded music, films, performances of dance

Monday to Sunday 10:00 to 02:00 the following day

Late night refreshment

Monday to Sunday 23:00 to 02:00 the following day

- **City Delta, Cherry Garden Pier, Bermondsey Wall East, SE16 4TU** licensed for:

The sale of alcohol to be consumed on the premises, live music, recorded music, anything similar to live or recorded music, films, performances of dance

Monday to Sunday 10:00 to 02:00 the following day  
Late night refreshment

Monday to Sunday 23:00 to 02:00 the following day

- **Millennium Time, Cherry Garden Pier, Cherry Garden Street, SE16 4TU** licensed for:

The sale of alcohol to be consumed on the premises, live music, recorded music, anything similar to live or recorded music, films, performances of dance

Monday to Sunday 09:00 to 02:00 the following day  
Late night refreshment

Monday to Sunday 23:00 to 02:00 the following day

- **MV Westminster, Cherry Garden Pier, Cherry Garden Street, SE16 4TU** licensed for:

The sale of alcohol to be consumed on the premises, live music, recorded music, anything similar to live or recorded music, films, performances of dance

Monday to Sunday 09:00 to 02:00 the following day  
Late night refreshment

Monday to Sunday 23:00 to 02:00 the following day

- **MV Eltham, Cherry Garden Pier, Cherry Garden Street, SE16 4TU** licensed for:

The sale of alcohol to be consumed on the premises, live music, recorded music, anything similar to live or recorded music, films, performances of dance

Monday to Sunday 09:00 to 02:00 the following day  
Late night refreshment

Monday to Sunday 23:00 to 02:00 the following day

- **Millennium Dawn, Cherry Garden Pier, Cherry Garden Street, SE16 4TU** licensed for:

The sale of alcohol to be consumed on the premises, live music, recorded music, anything similar to live or recorded music, films, performances of dance

Monday to Sunday 09:00 to 02:00 the following day

Late night refreshment

Monday to Sunday 23:00 to 02:00 the following day

- **Millennium of Peace, Cherry Garden Pier, Cherry Garden Street, SE16 4TU** licensed for:

The sale of alcohol to be consumed on the premises, live music, recorded music, anything similar to live or recorded music, films, performances of dance

Monday to Sunday 09:00 to 02:00 the following day

Late night refreshment

Monday to Sunday 23:00 to 02:00 the following day

- **Millennium City, Cherry Garden Pier, Cherry Garden Street, SE16 4TU** licensed for:

The sale of alcohol to be consumed on the premises, live music, recorded music, anything similar to live or recorded music, films, performances of dance

Monday to Sunday 09:00 to 02:00 the following day

Late night refreshment

Monday to Sunday 23:00 to 02:00 the following day

- **Mayflower Garden, Cherry Garden Pier, Cherry Garden Street, SE16 4TU** licensed for:

The sale of alcohol to be consumed on the premises, live music, recorded music, anything similar to live or recorded music, films, performances of dance

Monday to Sunday 09:00 to 02:00 the following day

Late night refreshment

Monday to Sunday 23:00 to 02:00 the following day

- **Millennium of London, Cherry Garden Pier, Cherry Garden Street, SE16 4TU** licensed for:

The sale of alcohol to be consumed on the premises, live music, recorded music, anything similar to live or recorded music, films, performances of dance

Monday to Sunday 09:00 to 02:00 the following day

Late night refreshment

Monday to Sunday 23:00 to 02:00 the following day

- **The Angel at Rotherhithe Public House, 101 Bermondsey Wall East, SE16 4NB** licensed for:

The sale of alcohol to be consumed on and off the premises

Monday to Saturday 10:00 to 23:00

Sunday 12:00 to 22:30

Late night refreshment

Monday to Saturday: 23:00 to 23:30 the following day

### **Southwark council statement of licensing policy**

22. Council Assembly approved Southwark's Statement of Licensing Policy 2016 - 2020 on 25 November 2015. The policy came into effect on 1 January 2016. Sections of the statement that are considered to be of particular relevance to the sub-committee's consideration are:

- Section 3 - Purpose and scope of the policy – Which reinforces the four licensing objectives and the fundamental principles upon which this authority relies in determining licence applications
  - Section 5 – Determining applications for premises licences and club premises certificates - Which explains how the policy works and considers issues such as location; high standards of management; and the principles behind condition setting.
  - Section 6 – Local cumulative impact policies – Which sets out this authority’s approach to cumulative impact and defines the boundaries of the current special policy areas and the classifications of premises to which they apply. To be read in conjunction with Appendix B to the policy.
  - Section 7 – Hours of operation – Which provides a guide to the hours of licensed operation that this authority might consider appropriate by type of premises and (planning) area classification.
  - Section 8 – The prevention of crime and disorder – Which provides general guidance on the promotion of the first licensing objective.
  - Section 9 – Public safety – Which provides general guidance on the promotion of the second licensing objective.
  - Section 10 – The prevention of nuisance – Which provides general guidance on the promotion of the third licensing objective
  - Section 11 – The protection of children from harm – Which provides general guidance on the promotion of the fourth licensing objective.
23. The purpose of Southwark’s statement of licensing policy is to make clear to applicants what considerations will be taken into account when determining applications and should act as a guide to the sub-committee when considering the applications. However, the sub-committee must always consider each application on its own merits and allow exceptions to the normal policy where these are justified by the circumstances of the application.
24. The premises are located in a residential area. Closing times as stated below are suggested in the statement of licensing policy for the following types of licensed premises located in residential areas:

Public houses, wine bars, other drinking establishments, restaurants, cafes, take-away establishments, cinemas, theatres and vessels

Monday – Sunday:            23:00

### **Resource implications**

25. A fee of £315.00 has been paid by the applicant company in respect of this application being the statutory fee payable for premises within non-domestic rateable value band C.

### **Consultations**

26. Consultation has been carried out on this application in accordance with the provisions of the Licensing Act 2003. A public notice was published in a local

newspaper and similar notices were exhibited outside of the premises for a period of 28 consecutive days.

### **Community impact statement**

27. Each application is required by law to be considered upon its own individual merits with all relevant matters taken into account.

### **SUPPLEMENTARY ADVICE FROM OTHER OFFICERS**

#### **Director of Law & Democracy**

28. The sub-committee is asked to determine the application for a premises licence under section 17 of the Licensing Act 2003.
29. The principles which sub-committee members must apply are set out below.

#### **Principles for making the determination**

30. The general principle is that applications for premises licence applications must be granted unless relevant representations are received. This is subject to the proviso that the applicant has complied with regulations in advertising and submitting the application.
31. Relevant representations are those which:
- Are about the likely effect of the granting of the application on the promotion of the licensing objectives
  - Are made by an interested party or responsible authority
  - Have not been withdrawn
  - Are not, in the opinion of the relevant licensing authority, frivolous or vexatious
32. If relevant representations are received then the sub-committee must have regard to them, in determining whether it is necessary for the promotion of the licensing objectives to:
- to grant the licence subject to:
    - The conditions mentioned in section 18 (2)(a) modified to such extent as the licensing authority considers necessary for the promotion of the licensing objectives
    - Any condition which must under section 19, 20 or 21 be included in the licence
  - to exclude from the scope of the licence any of the licensable activities to which the application relates
  - to refuse to specify a person in the licence as the premises supervisor
  - to reject the application.

#### **Conditions**

33. The sub-committee's discretion is thus limited. It can only modify the conditions put forward by the applicant, or refuse the application, if it is necessary to do so. Conditions must be necessary and proportionate for the promotion of one of the four licensing objectives, and not for any other reason. Conditions must also be within the

control of the licensee, and should be worded in a way which is clear, certain, consistent and enforceable.

34. The four licensing objectives are:
- The prevention of crime and disorder
  - Public safety
  - The prevention of nuisance
  - The protection of children from harm.
35. Members should note that each objective is of equal importance. There are no other licensing objectives, and the four objectives are paramount considerations at all times.
36. Conditions will not be necessary if they duplicate a statutory position. Conditions relating to night café and take away aspect of the license must relate to the night time operation of the premises and must not be used to impose conditions which could not be imposed on day time operators.
37. Members are also referred to the Home Office revised guidance issued under section 182 of the Licensing Act 2003 on conditions, specifically section 10.

### **Reasons**

38. If the sub-committee determines that it is necessary to modify the conditions, or to refuse the application for a premises licence application, it must give reasons for its decision.

### **Hearing procedures**

39. Subject to the licensing hearing regulations, the licensing committee may determine its own procedures. Key elements of the regulations are that:
- The hearing shall take the form of a discussion led by the authority. Cross examination shall not be permitted unless the authority considered that it is required for it to consider the representations.
  - Members of the authority are free to ask any question of any party or other person appearing at the hearing.
  - The committee must allow the parties an equal maximum period of time in which to exercise their rights to:
    - Address the authority
    - If given permission by the committee, question any other party.
    - In response to a point which the authority has given notice it will require clarification, give further information in support of their application.
  - The committee shall disregard any information given by a party which is not relevant to the particular application before the committee and the licensing objectives.
  - The hearing shall be in public, although the committee may exclude the public from all or part of a hearing where it considers that the public interest in doing so outweighs the public interest in the hearing, or that part of the hearing, taking place in private.

- In considering any representations or notice made by a party the authority may take into account documentary or other information produced by a party in support of their application, representations or notice (as applicable) either before the hearing or, with the consent of all the other parties, at the hearing.
40. This matter relates to the determination of an application for a premises licence under section 17 of the Licensing Act 2003. Regulation 26(1) (a) requires the sub-committee to make its determination at the conclusion of the hearing.

### **Council's multiple roles and the role of the licensing sub-committee**

41. Sub-committee members will note that, in relation to this application, the council has multiple roles. Council officers from various departments have been asked to consider the application from the perspective of the council as authority responsible respectively for environmental health, trading standards, health and safety and as the planning authority.
42. Members should note that the licensing sub-committee is meeting on this occasion solely to perform the role of licensing authority. The sub-committee sits in quasi-judicial capacity, and must act impartially. It must offer a fair and unbiased hearing of the application. In this case, members should disregard the council's broader policy objectives and role as statutory authority in other contexts. Members must direct themselves to making a determination solely based upon the licensing law, guidance and the council's statement of licensing policy.
43. As a quasi-judicial body the licensing sub-committee is required to consider the application on its merits. The sub-committee must take into account only relevant factors, and ignore irrelevant factors. The decision must be based on evidence, that is to say material, which tends logically to show the existence or non-existence of relevant facts, or the likelihood or unlikelihood of the occurrence of some future event, the occurrence of which would be relevant. The licensing sub-committee must give fair consideration to the contentions of all persons entitled to make representations to them.
44. The licensing sub-committee is entitled to consider events outside of the premises if they are relevant, i.e. are properly attributable to the premises being open. The proprietors do not have to be personally responsible for the incidents for the same to be relevant. However, if such events are not properly attributable to the premises being open, then the evidence is not relevant and should be excluded. Guidance is that the licensing authority will primarily focus on the direct impact of the activities taking place at the licensed premises on members of the public, living, working or engaged in normal activity in the area concerned.
45. Members will be aware of the council's code of conduct which requires them to declare personal and prejudicial interests. The code applies to members when considering licensing applications. In addition, as a quasi-judicial body, members are required to avoid both actual bias, and the appearance of bias.
46. The sub-committee can only consider matters within the application that have been raised through representations from other persons and responsible authorities. Other persons must live in the vicinity of the premises. This will be decided on a case to case basis.
47. Under the Human Rights Act 1998 the sub-committee needs to consider the balance between the rights of the applicant and those making representations to the application when making their decision. The sub-committee has a duty under section

17 Crime and Disorder Act 1998 when making its decision to do all it can to prevent crime and disorder in the borough.

48. Other persons, responsible authorities and the applicant have the right to appeal the decision of the sub-committee to the magistrates' court within a period of 21 days beginning with the day on which the applicant was notified by the licensing authority of the decision to be appealed against.

### Guidance

49. Members are required to have regard to the Home Office revised guidance in carrying out the functions of licensing authority. However, guidance does not cover every possible situation, so long as the guidance has been properly and carefully understood, members may depart from it if they have reason to do so. Full reasons must be given if this is the case.

### Strategic Director of Finance and Governance

50. The head of regulatory services has confirmed that the costs of this process over and above the application fee are borne by the service.

### BACKGROUND DOCUMENTS

Background Papers	Held At	Contact
Licensing Act 2003 Home Office revised guidance to the Act Secondary Regulations Southwark statement of licensing Policy Case file	Southwark Licensing, C/O Community Safety & Enforcement, 160 Tooley Street, London, SE1 2QH	Kirby Read Tel: 020 7525 5748

### APPENDICES

Name	Title
Appendix A	Copy of the application
Appendix B	Copies of the representations submitted by other persons
Appendix C	Copy of premises licence number 010406
Appendix D	Map of the local area

## AUDIT TRAIL

<b>Lead Officer</b>	Deborah Collins, Strategic Director of Environment and Leisure	
<b>Report Author</b>	Wesley McArthur, Principal Licensing Officer	
<b>Version</b>	Final	
<b>Dated</b>	27 November 2018	
<b>Key Decision?</b>	No	
<b>CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER</b>		
<b>Officer Title</b>	<b>Comments sought</b>	<b>Comments included</b>
Director of Law & Democracy	Yes	Yes
Strategic Director of Finance and Governance	Yes	Yes
<b>Cabinet Member</b>	No	No
<b>Date final report sent to Constitutional Team</b>	30 November 2018	

18/10/2018

Business - Application for a premises licence to be granted under the Licensing Act 2003

Ref No. 1117424

## Name of Applicant

Please enter the name(s) who is applying for a premises licence under section 17 of the Licensing Act 2003 and am making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

	City Cruises PLC
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## Premises Details

Non-domestic rateable value of premises in order to see your rateable value click here (opens in new window)

£	65000
	Band D and E only applies to premises which uses exclusively or primarily for the supply of alcohol for consumption on the premises
	No

## Premises trading name

	MV Erasmus
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Postal address of premises or, if none, ordnance survey map reference or description

Address Line 1	CHERRY GARDEN PIER BERMONDSEY WALL EAST
Address Line 2	
Town	LONDON
County	
Post code	SE16 4TU
Ordnance survey map reference	
Description of the location	
Telephone number	

## Applicant Details

Please select whether you are applying for a premises licence as

	a person other than an individual (limited company, partnership etc)
--	--

If you are applying as an individual or non-individual please select one of the following:-

	I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities
--	---

Other Applicants

Personal Details - First Entry

Name	City Cruises Plc
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Address - First Entry

Street number or building name	Cherry Garden Pier
Street Description	Cherry Garden Street
Town	London
County	
Post code	SE16 4TU
Registered number ( where applicable )	00312286
Description of applicant ( for example, partnership, company, unincorporated association etc )	public limited company

Contact Details - First Entry

Telephone number	
Email address	

Operating Schedule

When do you want the premises licence to start?

--	--

If you wish the licence to be valid only for a limited period, when do you want it to end?

--	--

General description of premises ( see guidance note 1 )

	<p>The application proposes to replace the existing premises for the Erasmus Thames boat in its new mooring location at Cherry Garden Pier. The application proposes the same licensable activities and permitted hours as the existing premises licence, together with additional conditions specific to the location of the new mooring at Cherry Garden Pier.</p> <p>The Erasmus is currently moored at Butlers Wharf and licensed under premises licence number 010406. This licence permits licensable activities 24 hours, and will be surrendered upon grant of a satisfactory new licence and transfer of the vessel to Cherry Garden Pier.</p> <p>The premises is a moving vessel stopping at various points along the river Thames. The vessel is moored at the 'premises' overnight but embarkation and disembarkation of passengers takes place at other piers. The public only have access to the premises by purchasing a ticket or at a pre-booked private function.</p> <p>The Applicant has 30 years' experience in operating river boats. A number of the Applicant's existing fleet are licensed by the London Borough of Southwark. This application includes conditions previously agreed by the Council and Responsible Authorities in respect of the premises licences of the Applicant's other boats.</p>
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If 5,000 or more people are expected to attend the premises at any one time please use the drop down below to select the number.

	Less than 5000
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Operating Schedule part 2

What licensable activities do you intend to carry on from the premises?

	(Please see sections 1 and 14 of the Licensing Act 2003 and schedule 1 and 2 of the Licensing Act 2003)
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Provision of regulated entertainment (Please read guidance note 2)

	b) films
	e) live music
	f) recorded music
	g) performance of dance
	h) anything of a similar description to that falling within (e), (f) or (g)

Provision of late night refreshment

	i) Late night refreshment
--	---------------------------

Supply of alcohol

	j) Supply of alcohol
--	----------------------

B- Films

Will the exhibition of films take place indoors or outdoors or both? ( Please read guidance note 3)

	Both
--	------

Please give further details here ( Please read guidance note 4)

	films as per premises licence number 010406
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Standard days and timings for Films ( Please read guidance note 7)

Day	Start	Finish
Mon	00:00	00:00
Tues	00:00	00:00
Wed	00:00	00:00
Thur	00:00	00:00
Fri	00:00	00:00
Sat	00:00	00:00
Sun	00:00	00:00

State any seasonal variations for the exhibition of films ( Please read guidance note 5)

--	--

Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed. ( Please read guidance note 6 )

--	--

E - Live Music

Will the performance of live music take place indoors or outdoors or both? ( Please read guidance note 3)

	Both
--	------

Please give further details here ( Please read guidance note 4)

	live music as per premises licence number 010406
--	--

Standard days and timings for Live Music ( Please read guidance note 7)

Day	Start	Finish
Mon	00:00	00:00
Tues	00:00	00:00
Wed	00:00	00:00
Thur	00:00	00:00
Fri	00:00	00:00
Sat	00:00	00:00
Sun	00:00	00:00

State any seasonal variations for the performance of live music ( Please read guidance note 5 )

--	--

Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed. ( Please read guidance note 6 )

--	--

F - Recorded Music

Will the playing of recorded music take place indoors or outdoors or both? ( Please read guidance note 3 )

	Both
--	------

Please give further details here ( Please read guidance note 4)

	recorded music as per premises licence number 010406
--	--

Standard days and timings for Recorded Music ( Please read guidance note 7 )

Day	Start	Finish
Mon	00:00	00:00
Tues	00:00	00:00
Wed	00:00	00:00
Thur	00:00	00:00
Fri	00:00	00:00
Sat	00:00	00:00
Sun	00:00	00:00

State any seasonal variations for playing recorded music ( Please read guidance note 5)

--	--

Non standard timings. Where you intend to use the premises for the playing of recorded music entertainment at different times to those listed. ( Please read guidance note 6 )

--	--

G - Performances of Dance

Will the performances of dance take place indoors or outdoors or both? ( Please read guidance note 3 )

	Both
--	------

Please give further details here ( Please read guidance note 4 )

	performances of dance as per premises licence number 010406
--	---

Standard days and timings for Performance of dance ( Please read guidance note 7 )

Day	Start	Finish
Mon	00:00	00:00
Tues	00:00	00:00
Wed	00:00	00:00
Thur	00:00	00:00
Fri	00:00	00:00
Sat	00:00	00:00
Sun	00:00	00:00

State any seasonal variations for the performance of dance ( Please read guidance note 5 )

--	--

Non standard timings. Where you intend to use the premises for the performance of dance entertainment at different times to those listed. ( Please read guidance note 6 )

--	--

H - Anything of a similar description to that falling within (e), (f) or (g)

Please give a description of the type of entertainment you will be providing

	Anything of a similar description to that falling within (e), (f) or (g) as per existing licence no. 010406
--	---

Will the entertainment take place indoors or outdoors or both? ( Please read guidance note 3 )

	Both
--	------

Please give further details here ( Please read guidance note 4 )

	Anything of a similar description to that falling within (e), (f) or (g) as per existing licence no. 010406
--	---

Standard days and timings for Anything of a similar description to that falling within (e), (f) or (g) ( Please read guidance note 7)

Day	Start	Finish
Mon	00:00	00:00
Tues	00:00	00:00
Wed	00:00	00:00
Thur	00:00	00:00
Fri	00:00	00:00
Sat	00:00	00:00
Sun	00:00	00:00

State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g) ( Please read guidance note 5)

--	--

Non standard timings. Where you intend to use the premises for the entertainment of similar description to that falling within (e), (f) or (g) at different times to those listed. ( Please read guidance note 6 )

--	--

I - Late Night Refreshment

Will the provision of late night refreshment take place indoors or outdoors or both? ( Please read guidance note 3 )

	Both
--	------

Please give further details here ( Please read guidance note 4 )

	hot food and drink (as per licence no. 010406)
--	---

Standard days & timings for Late night refreshment (Late night start time is from 23.00, see guidance notes 7)

Day	Start	Finish
-----	-------	--------

Mon	23:00	05:00
Tues	23:00	05:00
Wed	23:00	05:00
Thur	23:00	05:00
Fri	23:00	05:00
Sat	23:00	05:00
Sun	23:00	05:00

State any seasonal variations for the provision of late night refreshment ( Please read guidance note 5 )

--	--

Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed. Please list, ( Please read guidance note 6 )

--	--

J - Supply of Alcohol

Will the supply of alcohol be for consumption ( Please read guidance note 8)

	On the premises
--	-----------------

Standard days and timings for Supply of alcohol ( Please read guidance note 7)

Day	Start	Finish
Mon	00:00	00:00
Tues	00:00	00:00
Wed	00:00	00:00
Thur	00:00	00:00
Fri	00:00	00:00
Sat	00:00	00:00
Sun	00:00	00:00

State any seasonal variations for the supply of alcohol ( Please read guidance 5)

--	--

Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed. Please list, ( Please read guidance note 6 )

--	--

Please download and then upload the consent form completed by the designated proposed premises supervisor

--	--

Premises Supervisor

Full name of proposed designated premises supervisor

First names	Matthew
Surname	Beckwith

DOB

Date Of Birth	
---------------	--

Address of proposed designated premises supervisor

Street number or Building name	
Street Description	
Town	
County	
Post code	

Personal licence number of proposed designated premises supervisor, if any,

Personal licence number ( if known )	
Issuing authority ( if known )	

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children ( Please read guidance note 9)

	n/a
--	-----

L - Hours premises are open to public

Hours premises are open to the public ( standard timings Please read guidance note 7 )

Day	Start	Finish
-----	-------	--------

Mon	00:00	00:00
Tues	00:00	00:00
Wed	00:00	00:00
Thur	00:00	00:00
Fri	00:00	00:00
Sat	00:00	00:00
Sun	00:00	00:00

State any seasonal variations ( Please read guidance note 5 )

--	--

Non standard timings. Where you intend to use the premises to be open to the public at different times from those listed. Please list, ( Please read guidance note 6 )

--	--

M - Steps to promote four licencing objectives

a) General - all four licensing objectives (b,c,d,e) ( Please read guidance note 10 )

	See appended operating schedule of proposed conditions to promote all four licensing objectives.
--	--

b) the prevention of crime and disorder

	See appended operating schedule of proposed conditions to promote all four licensing objectives.
--	--

c) public safety

	See appended operating schedule of proposed conditions to promote all four licensing objectives.
--	--

d) the prevention of public nuisance

	See appended operating schedule of proposed conditions to promote all four licensing objectives.
--	--

e) the protection of children from harm

	See appended operating schedule of proposed conditions to promote all four licensing objectives.
--	--

Please upload a plan of the premises

--	--

Please upload any additional information i.e. risk assessments

--	--

Checklist

	I have enclosed the plan of the premises. I understand that if I do not comply with the above requirements my application  will be rejected. I understand that I must now advertise my application (In the local paper within 14 days of applying)
--	---

Home Office Declaration

Please tick to indicate agreement

	I am a company or limited liability partnership
--	---

Declaration

I agree to the above statement

	Yes
PaymentDescription	
AuthCode	
LicenceReference	
PaymentContactEmail	

Please provide name of applicant (the current premises licence holder) or applicant's solicitor or other duly authorised agent (please read guidance note 12). If completing on behalf of the applicant, please state in what capacity.

Full name	
Date (DD/MM/YYYY)	18/10/2018
Capacity	Applicant's Solicitors

Where the premises licence is jointly held, enter the 2nd applicant (the current premises licence holder) or 2nd applicant's solicitor or other authorised agent (guidance note 13). If completing on behalf of the applicant state in what capacity

Full name	
Date (DD/MM/YYYY)	
Capacity	

Contact name (where not previously given) an address for correspondence associated with this application (please read guidance note 14)

Contact name and address for correspondence	
Telephone No.	
If you prefer us to correspond with you by e-mail, your email address (optional)	

The information you provide will be used fairly and lawfully and Southwark Council will not knowingly do anything which may lead to a breach of the Data Protection Act 1998.

23/07/2018

**Application for Premises Licence****[Erasmus]****Cherry Garden Pier, Cherry Garden Street, Rotherhithe SE16 4TU****APPLICATION SUMMARY****Proposed Hours**

Sale of Alcohol (on) Late Night Refreshment (indoors and outdoors); Live and recorded music (indoors and outdoors); Performance of dance; entertainment of similar kind; films (indoors and outdoors)	Monday – Sunday: 00:00 – 24:00
Opening Hours	Monday – Sunday: 00:00 – 24:00

**Applicant:**

City Cruises plc  
Cherry Garden Pier Cherry Garden Street, Rotherhithe, London, SE16 4TU  
00312286

**Description:**

The application proposes to replace the existing premises for the Erasmus Thames boat in its new mooring location at Cherry Garden Pier. The application proposes the same licensable activities and permitted hours as the existing premises licence, together with additional conditions specific to the location of the new mooring at Cherry Garden Pier.

The Erasmus is currently moored at Butlers Wharf and licensed under premises licence number 010406. This licence permits licensable activities 24 hours, and will be surrendered upon grant of a satisfactory new licence and transfer of the vessel to Cherry Garden Pier.

The premises is a moving vessel stopping at various points along the river Thames. The vessel is moored at the 'premises' overnight but embarkation and disembarkation of passengers takes place at other piers. The public only have access to the premises by purchasing a ticket or at a pre-booked private function.

The Applicant has 30 years' experience in operating river boats. A number of the Applicant's existing fleet are licensed by the London Borough of Southwark. This application includes conditions previously agreed by the Council and Responsible Authorities in respect of the premises licences of the Applicant's other boats.

**Proposed DPS:**

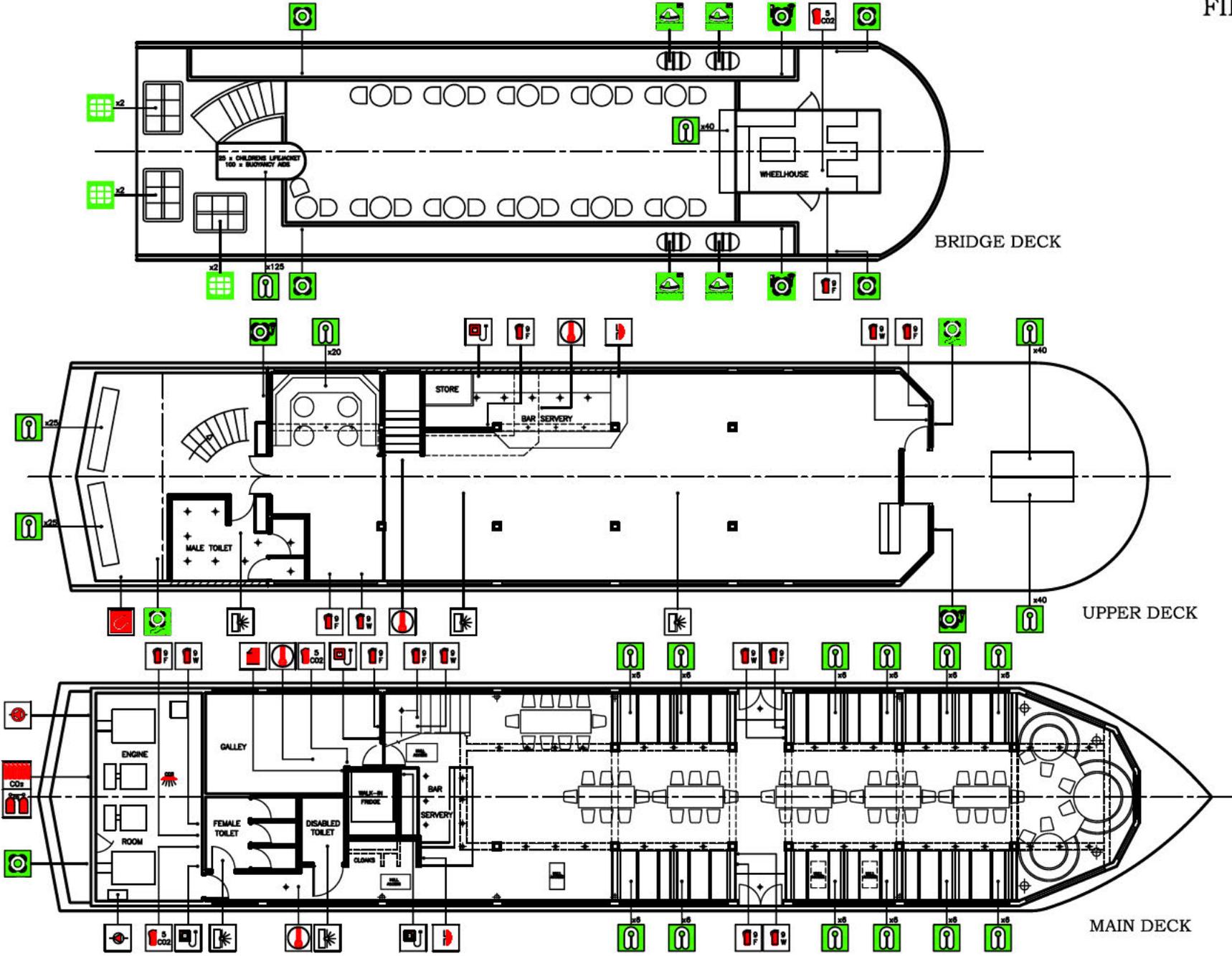
Matthew Beckwith

## Proposed Conditions

1. Plastic or toughened glass shall be used when the licensee thinks it is appropriate.
2. The maximum number of persons that may be accommodated within the licensed vessel at any one time shall not exceed [ 353 ], comprising of up to [349 ] passengers and [ 4 ] crew/staff/caterers, in accordance with the limit set by the MCA
3. All musicians and DJs must play electrically amplified music/audio/PA through a sound cut-out-device. The cut-out device shall be maintained at levels set to the satisfaction of the council's noise team.
4. No amplified music, song or speech relating to licensable activities shall be broadcast externally at any time.
5. Amplified music, song or speech relating to licensable activities to be paused/stopped/reduced to background level during the embarkation and/or disembarkation of passengers.
6. Announcements shall be made requesting that customers leave the vessel in a quiet and orderly manner.
7. Clearly legible signage will be prominently displayed at the exit where it can easily be seen and read requesting that customers leave the premises in a quiet and orderly manner.
8. Unaccompanied persons under 16 years of age shall not be admitted in any area where alcohol is sold and consumed.
9. All appropriate staff shall be trained in the age identification scheme required at the premises and records of training shall be kept and made available for inspection by authorised officers of the council.
10. Signs shall be displayed informing customers and staff that sales of alcohol will not be made to under 18s and that age identification will be required.
11. Children on the vessel will be accompanied by a parent or responsible adult at all times.
12. An age identification scheme shall be established and maintained. The scheme shall require the production of evidence of age (comprising any PASS accredited card or passport or driving licence) from any person appearing to staff engaged in selling or supplying alcohol to be under the age of 18 and who is attempting to buy alcohol.
13. A register of refused sales of alcohol which is clearly marked with details of the premises, address and name of the licence holder, shall be maintained in order to demonstrate effective operation of the policy. The register shall be available for inspection at the premises on request by the Council's authorised officers of the Police.
14. The sale of alcohol is restricted to persons attending a pre-booked or private function, or persons who have purchased a ticket to board the vessel.
15. There will be no service of intoxicating liquor to anyone who appears drunk.
16. No drinks shall be taken off the vessel.
17. No alcohol is to be served from Cherry Garden Pier to the vessel.
18. The vessel remains in contact with the River Police when a charter is in progress.
19. Public safety announcements shall be made before departure.
20. Staff shall be trained to deal with awkward passengers and records shall be kept of such training and made available for inspection by authorised officers from the council on request.

21. There shall be no embarkation or disembarkation of customers and/or passengers from the vessel at any time via Cherry Garden Pier except in cases of emergency, or via Butlers Wharf or Bankside Piers between the hours of 23:00 to 07:00 on any day.
22. All staff involved with the sale of alcohol shall have regular training with regard to their responsibilities under the Licensing Act 2003. A record of this training will be maintained and made available for inspection on request of the police or other authorised officer.
23. Any passengers attending functions that finish after 00:00 shall disembark at either Tower, Embankment or Greenwich Pier.
24. Non-amplified music played outside will be limited to daytime and early evenings only.
25. Amplified music is not permitted outside and must be kept to background levels only whilst the vessel is alongside a pier or landing platform.
26. No music/licensed entertainment of any kind played on board whether cruising or moored shall be audible in any residential premises on land in the London Borough of Southwark or in any moored residential vessel within the Southwark Boundary between 23:00 and 08:00 on any day.
27. The volume of any music/licensed entertainment on board whether cruising or moored shall be restricted at all other times to prevent 'public nuisance' from being caused to any residential area in the London Borough of Southwark.
28. All entertainment and service from the bar will cease 15 minutes prior to the end of a function.
29. All booking forms must be signed by someone over 21 years of age.
30. Anyone found purchasing alcohol on behalf of a minor will be refused further service.
31. Unaccompanied minors/children will not be allowed on board the vessel.
32. The MV Erasmus will not be used as a permanent fixed moored venue at Cherry Garden Pier.
33. Bi-annual meetings with residents will be held.
34. Security personnel will be employed solely for the purposes of security screening, crowd management, conflict management and to facilitate the safe entry and exit from the premises. The security personnel will be employed solely for the above purposes and should not have any other or additional responsibility with regard to the operation of the vessel. They will be employed by the premises and not by any outside promoter or any other persons hiring the premises.
35. Supplies shall not be taken on to any vessel or waste removed from any vessel between 23:00 and 07:00 the following day Monday to Friday, 23:00 and 08:00 Saturday, and 09:00 Sunday, subject to 3rd party waste vessels operating and tidal conditions.
36. All depositing of waste and glass into external waste receptacles and the movement of refuse bins shall only take place between the hours of 07:00 – 23:00 Monday to Fridays, 08:00 – 23:00 on Saturdays and 09:00 – 23:00 on Sundays.
37. Deliveries to and waste collections from the pier by road and by water shall take place only between 08:00 – 19:00 Monday to Friday, 08:00 – 17:00 on Saturday, and 10:00 – 17:00 on Sunday.
38. No lit-up boat signage is permitted to be turned on when moored or parked up at Cherry Garden Pier.
39. All doors and windows at the premises shall be kept closed when licensed entertainment is taking place at the premises (except for access and egress).

# M.V. ERASMUS FIRE & SAFETY PLAN



LIFESAVING APPLIANCES		
SYMBOL	DESCRIPTION	QTY
	85 MAN INFLATABLE LIFERAFT	4
	LIFEBUOY WITH LIGHT AND SMOKE MARKER	2
	LIFEBUOY WITH SELF IGNITING LIGHT MARKER	2
	LIFEBUOY WITH BUOYANT HEAVING LINE	2
	LIFEBUOY	5
	BUOYANCY APPARATUS	6
	LIFEJACKETS & BUOYANCY AIDS AS MARKED	387

FIREFIGHTING EQUIPMENT, ALARMS ETC.		
SYMBOL	DESCRIPTION	QTY
	MAIN FIRE PUMP	1
	EMERGENCY FIRE PUMP	1
	FIRE HOSE WITH NOZZLE	1
	FIRE EXTINGUISHER - CO2	3
	FIRE EXTINGUISHER - FOAM	9
	FIRE EXTINGUISHER - WATER	1
	SPACE PROTECTED BY CO2 FLOOD SYSTEM	1
	CO2 BATTERY	1
	CO2 RELEASE STATION	1
	MANUALLY OPERATED CALL POINT	4
	FIRE ALARM BELL	2
	HEAT DETECTOR	4
	EMERGENCY LIGHT	5
	FIRE BLANKET	1

Party 1

Licensing Department  
3rd Floor Hub 2  
160 Tooley Street  
London SE1 5LX

[REDACTED]  
[REDACTED]  
[REDACTED]

5 November 2018

By email: licensing@southwark.gov.uk

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

I am writing to object to the licensing application for the MV Erasmus by City Cruises.

I live opposite Cherry Garden Pier and already suffer from the noise and nuisance caused by City Cruises, both on land and also on the Thames itself. This is a company that has outgrown its ability to manage itself in a socially responsible way. It is time that Southwark Council licensing took a broad view of its operations and refuse future licenses until such time as it can operate in a socially responsible manner and adhere to reasonable hours of operation.

I have made representations before arguing that this location should be considered as a licensing saturation zone on the grounds that a large number of licensed boats operate from one location, and that this creates a public nuisance. Each time that City Cruises has been granted licences for alcohol and entertainment their operation has grown leading to additional noise, public nuisance and pollution on the river, ever larger numbers of delivery lorries resulting in, damage to surrounding pavements, and adding to light pollution at the pier. The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase all of these nuisances from which we already suffer.

I am objecting on the following grounds.

**Nuisance** arising from:

(a) **additional** noise close to the river disturbing sleep and work for residents arising from potential 24 hours of operation every day of the week, every week of the year. This is totally unacceptable and far in excess of any of their other licensed boats. This alarming extension of their operating hours will be used as a precedent for future applications with serious impacts on the peaceful enjoyment my property and my neighbourhood.

(b) **environmental impact** through the creation of additional rubbish and the inability of City Cruises to deal with their current load of rubbish which is itself subject to planning conditions Nov 98 ref 9801564 TP/200-79A condition 2 that state a maximum of 6 x 1100 litre storage bins. City Cruises currently have at least two unsightly skips on one of their barges. They have refused to address the unsightly nature of these skips and consistently overfill them resulting in rubbish falling into the Thames on regular occasions. They do not cover their skips which then results in vermin (seagulls) picking at the rubbish. As a company they have consistently shown scant disregard for neighbour's concerns. They are the Steptoe and Son of the River Thames.

(c) **increased** numbers of deliveries resulting in dangerous lorry movements, additional noise and inconvenience for local residents. Deliveries for City Cruises come in larger and larger lorries that are totally unsuited to the small streets leading to Cherry Garden Pier. They regularly damage the pavements which then have to be repaired at ratepayer's expense. I have nearly been run over by one of their delivery lorries (and can provide photographic evidence) and I am very concerned about cyclist safety, particularly as this area will soon become a designated quiet way for cycling. An application for the Erasmus will inevitably result in yet more large lorry movements that will increase the danger to pedestrians and cyclists, cause additional damage to the pavements and create further disturbance as they queue to make their deliveries.

(d) **additional** movement of staff departing from City Cruises pier at anti-social hours in a residential area generating traffic noise during the night and early mornings, particularly at weekends. A 24 hour license will inevitably result in longer working hours for staff who will then be exiting and entering the pier at all hours of the day and night.

(e) **increased** light pollution arising from extended hours and use of boats triggering sensor operated lighting on pontoons and from LED advertising/lighting on the boat itself. City Cruises has consistently failed to find ways of switching off the lights on their boats and frequently leave them on after they have moored up. City Cruises use signage on their boats as a way of advertising. It has no safety value whatsoever. When boats moor up at the pier, they are within a few metres of houses and flats on the river, and the lights can be seen clearly from inside our properties. .

### **Public Safety**

(a) **additional** deliveries causing parking obstructions to the highway and preventing access by emergency vehicles and residents to Bermondsey Wall East properties, west of the pier.

As the owner of my house, I am very concerned at the impact that intensification of use will have on my property. Issuing a license that will allow City Cruises to operate the MV Erasmus for 24 hours a day, every day of the year, will add hugely to the noise, light pollution and rubbish that their operations create, to the detriment of the local neighbourhood. Their operations are an eyesore in this historic part of Bermondsey and a further license will only increase the nuisances they cause.

I strongly object to the licensing application and urge you to refuse permission. If you are unable to reach that decision, then you should impose strict hours of operation so that all events finish no later than 11 pm and that no movement of rubbish should take place on Cherry Garden pier after that time. Delivery times should also be imposed so that none take place before 8am and after 6pm Monday to Friday, and none before 10 am and after 6pm Saturday. No deliveries should take place at all on Sunday so that we can enjoy at least one day of peace in this lovely neighbourhood.

I also strongly urge you to consider a full review of all licenses currently granted to City Cruises and, in the light of the recent public consultation about licensing, to consider this location as a licensing saturation zone with more stringent conditions of operation introduced to reduce the impact of City Cruises on the locality.

Yours faithfully



**Annex A.**

101. No supply of alcohol may be made under the Premises Licence - (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

102 - The admission of children to films given under this licence must be restricted in accordance with the recommendations of the British Board of Film Classification or of the licensing authority itself.

**All Licence times 10.00 - 20.00 Monday to Sunday except:**

112 -113-114 and 115- From the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day and until 02:00 on Guy Fawkes fire works display night (to include late night refreshment).

293 - All staff involved with the sale of alcohol shall have regular training with regard to their responsibilities under the licensing act 2003. A record of this training will be maintained and made available for inspection on request of the Police or other authorised officers.

340 - The sale of alcohol is restricted to persons attending a pre-booked or private function or persons who have purchased a ticket to board the vessel.

341 - No unaccompanied persons under 16 years of age shall be permitted into the bar area when alcohol is being sold or supplied.

342 - Customers and/or passengers shall be reminded to disembark in a quiet and orderly manner.

343 - There shall be no promoted events at the premises. A promoted event is an event involving music and dancing where the musical entertainment is provided at any time by a disc jockey or disc jockeys one or some of whom are not employees of the premises licence holder and the event is promoted to the general public.

344 - When the premises is in operation and regulated entertainment is being provided and the terminal hour for any particular event is greater than 00:00 then the premises will employ the services of security personnel registered with the Security Industry Authority(SIA). The Designated Premises Supervisor will be responsible for recording the details of all security personnel, to include SIA badge number employing company and time they commenced work at the premises. This will be recorded and made available for inspection by Police or other authorised officer on request.

345 - The Security personnel will be employed solely for the purposes of security screening, crowd management, conflict management and to facilitate the safe entry and exit from the premises. The security personnel will be employed solely for the above purposes and should not have any other or additional responsibility with regard to the operation of the vessel. They will be employed by the premises and not by any outside promoter or any other persons hiring the premises.

346 - That there shall be no embarkation or disembarkation of customers and/or passengers from the vessel at any time via Cherry Garden Pier except in cases of emergency, or via Butlers Wharf or Bankside Piers between the hours of 20.00 and 09.00 on any day.

347 - No music/licensed entertainment of any kind played on board whether cruising or moored shall be audible in any residential premises on land in the London Borough of Southwark or in any moored residential vessel within the Southwark Boundary between 2300 hrs and 0800 hrs on any day.

348 - The volume of any music/licensed entertainment on board whether cruising or moored shall be restricted at all other times to prevent 'public nuisance' from being caused to any residential area in the London Borough of Southwark.

349 - That supplies shall not be taken on to any vessel or waste removed from any vessel between 20.00 and 09.00 the following day Monday to Friday, 20.00 and 9.00 Saturday, and 10:00 on Sunday subject to third party waste vessels operating times and tidal conditions in exceptional circumstances.

350 - That no amplified music, song or speech relating to licensed activity be broadcast externally at any time.

351 - That amplified music, song or speech relating to licensed activity be paused/stopped during the embarking and/or disembarking of passengers and when at Cherry Garden Pier.

352 - That clearly legible signage will be prominently displayed at the exit where it can easily be seen and read requesting to the effect that customers leave the premises in a quiet and orderly manner.

353 - That all depositing of waste and glass into external waste receptacles, the movement of refuse bins, shall only take place between the hours of 09.00 and 17.00 Monday to Fridays, and Saturdays and 10.00 to 16.00 on Sundays.

354 - That the deliveries to and waste collections from the pier by road and by water shall take place only between 09.00 to 18.00.00 Monday to Fridays, 09.00 to 16.00 on Saturdays and 10.00 to 16.00 on Sundays (in line with condition 5 from planning permission 06/AP/1514) [ we suggest hours are restricted further by 1 hour either side of the hours in 06/AP/1514 as experience has shown that City Cruises suppliers take liberties with the hours of delivery and often arrive much earlier than allowed]

355 - That no alcohol is to be served from Cherry Garden Pier to the vessel.

356 - That all doors and windows at the premises shall be kept closed when licensable activities are taking place at the premises (except for access or egress) and that retractable roofs on the City Alpha and City Gamma are kept closed at all times.

357 - That no lit-up boat signage is permitted to be turned on when moored or parked up at Cherry Garden Pier.

485 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises. (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises (a) games or other activities which require or encourage, or are designed to require, encourage, individuals to - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise); (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective; (d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

487 - The responsible person must ensure that free potable water is provided on request to customers.

488 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol. (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either (a) a holographic mark; or (b) an ultraviolet feature.

489 - The responsible person shall ensure that - (a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures - (i) Beer or cider: 1/2 pint; (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and (iii) Still wine in a glass: 125 ml; (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

491 - 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. 2. For the purpose of the condition set out in paragraph (1): (a) duty is to be construed in accordance with the Alcoholic Liquor Duties Act 1979; (b) "permitted price" is the price found by applying the formula  $P = D + (D \times V)$ , where- (i) P is the permitted price, (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty

were charged on the date of the sale or supply of the alcohol, and (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol; (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence (i) the holder of the premises licence; (ii) the designated premises supervisor (if any) in respect of such a licence; or (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence; (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994. 3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny. 4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax; (2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

4AA - The premises shall operate an age check 'Challenge 25' policy whereby customers purchasing alcohol who look or appear to be under 25 years of age will be asked for an approved form of proof of age to verify their age. Approved forms shall include a driving licence, passport or a PASS approved proof of age card such as the Southwark Proof of Age (SPA) card.

4AI - A Register of refused sales of alcohol and if applicable, cigarette sales which is clearly marked with details of the premises, address and name of licence holder shall be maintained in order to demonstrate effective operation of the policy. The register shall be available for inspection at the premises on request by the Council's authorised officers or the Police.

**Party 2**

**Licensing Department**  
**3rd Floor Hub 2**  
**160 Tooley Street**  
**London SE1 5LX**

[REDACTED]  
[REDACTED]  
[REDACTED]

6 November 2018

By email: [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

I am writing to object to the licensing application for the MV Erasmus by City Cruises.

I live opposite Cherry Garden Pier and already suffer from the noise and nuisance caused by City Cruises, both on land and also on the Thames itself. This is a company that has outgrown its ability to manage itself in a socially responsible way. It is time that Southwark Council licensing took a broad view of its operations and refuse future licenses until such time as it can operate in a socially responsible manner and adhere to reasonable hours of operation.

I have made representations before arguing that this location should be considered as a licensing saturation zone on the grounds that a large number of licensed boats operate from one location, and that this creates a public nuisance. Each time that City Cruises has been granted licences for alcohol and entertainment their operation has grown leading to additional noise, public nuisance and pollution on the river, ever larger numbers of delivery lorries resulting in, damage to surrounding pavements, and adding to light pollution at the pier. The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase all of these nuisances from which we already suffer.

I am objecting on the following grounds.

**Nuisance** arising from:

(a) **additional** noise close to the river disturbing sleep and work for residents arising from potential 24 hours of operation every day of the week, every week of the year. This is totally unacceptable and far in excess of any of their other licensed boats. This alarming extension of their operating hours will be used as a precedent for future applications with serious impacts on the peaceful enjoyment my property and my neighbourhood.

(b) **environmental impact** through the creation of additional rubbish and the inability of City Cruises to deal with their current load of rubbish which is itself subject to planning conditions Nov 98 ref 9801564 TP/200-79A condition 2 that state a maximum of 6 x 1100 litre storage bins. City Cruises currently have at least two unsightly skips on one of their barges. They have refused to address the unsightly nature of these skips and consistently overfill them resulting in rubbish falling into the Thames on regular occasions. They do not cover their skips which then results in vermin (seagulls) picking at the rubbish. As a company they have consistently shown scant disregard for neighbour's concerns. They are the Steptoe and Son of the River Thames.

(c) **increased** numbers of deliveries resulting in dangerous lorry movements, additional noise and

inconvenience for local residents. Deliveries for City Cruises come in larger and larger lorries that are totally unsuited to the small streets leading to Cherry Garden Pier. They regularly damage the pavements which then have to be repaired at ratepayer's expense. I have nearly been run over by one of their delivery lorries (and can provide photographic evidence) and I am very concerned about cyclist safety, particularly as this area will soon become a designated quiet way for cycling. An application for the Erasmus will inevitably result in yet more large lorry movements that will increase the danger to pedestrians and cyclists, cause additional damage to the pavements and create further disturbance as they queue to make their deliveries.

(d) **additional** movement of staff departing from City Cruises pier at anti-social hours in a residential area generating traffic noise during the night and early mornings, particularly at weekends. A 24 hour license will inevitably result in longer working hours for staff who will then be exiting and entering the pier at all hours of the day and night.

(e) **increased** light pollution arising from extended hours and use of boats triggering sensor operated lighting on pontoons and from LED advertising/lighting on the boat itself. City Cruises has consistently failed to find ways of switching off the lights on their boats and frequently leave them on after they have moored up. City Cruises use signage on their boats as a way of advertising. It has no safety value whatsoever. When boats moor up at the pier, they are within a few metres of houses and flats on the river, and the lights can be seen clearly from inside our properties. .

### **Public Safety**

(a) **additional** deliveries causing parking obstructions to the highway and preventing access by emergency vehicles and residents to Bermondsey Wall East properties, west of the pier.

As the owner of my house, I am very concerned at the impact that intensification of use will have on my property. Issuing a license that will allow City Cruises to operate the MV Erasmus for 24 hours a day, every day of the year, will add hugely to the noise, light pollution and rubbish that their operations create, to the detriment of the local neighbourhood. Their operations are an eyesore in this historic part of Bermondsey and a further license will only increase the nuisances they cause.

I strongly object to the licensing application and urge you to refuse permission. If you are unable to reach that decision, then you should impose strict hours of operation so that all events finish no later than 11 pm and that no movement of rubbish should take place on Cherry Garden pier after that time. Delivery times should also be imposed so that none take place before 8am and after 6pm Monday to Friday, and none before 10 am and after 6pm Saturday. No deliveries should take place at all on Sunday so that we can enjoy at least one day of peace in this lovely neighbourhood.

I also strongly urge you to consider a full review of all licenses currently granted to City Cruises and, in the light of the recent public consultation about licensing, to consider this location as a licensing saturation zone with more stringent conditions of operation introduced to reduce the impact of City Cruises on the locality.

Yours faithfully

██████████

**Annex A.**

101. No supply of alcohol may be made under the Premises Licence - (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

102 - The admission of children to films given under this licence must be restricted in accordance with the recommendations of the British Board of Film Classification or of the licensing authority itself.

**All Licence times 10.00 - 20.00 Monday to Sunday except:**

112 -113-114 and 115- From the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day and until 02:00 on Guy Fawkes fire works display night (to include late night refreshment).

293 - All staff involved with the sale of alcohol shall have regular training with regard to their responsibilities under the licensing act 2003. A record of this training will be maintained and made available for inspection on request of the Police or other authorised officers.

340 - The sale of alcohol is restricted to persons attending a pre-booked or private function or persons who have purchased a ticket to board the vessel.

341 - No unaccompanied persons under 16 years of age shall be permitted into the bar area when alcohol is being sold or supplied.

342 - Customers and/or passengers shall be reminded to disembark in a quiet and orderly manner.

343 - There shall be no promoted events at the premises. A promoted event is an event involving music and dancing where the musical entertainment is provided at any time by a disc jockey or disc jockeys one or some of whom are not employees of the premises licence holder and the event is promoted to the general public.

344 - When the premises is in operation and regulated entertainment is being provided and the terminal hour for any particular event is greater than 00:00 then the premises will employ the services of security personnel registered with the Security Industry Authority(SIA). The Designated Premises Supervisor will be responsible for recording the details of all security personnel, to include SIA badge number employing company and time they commenced work at the premises. This will be recorded and made available for inspection by Police or other authorised officer on request.

345 - The Security personnel will be employed solely for the purposes of security screening, crowd management, conflict management and to facilitate the safe entry and exit from the premises. The security personnel will be employed solely for the above purposes and should not have any other or additional responsibility with regard to the operation of the vessel. They will be employed by the premises and not by any outside promoter or any other persons hiring the premises.

346 - That there shall be no embarkation or disembarkation of customers and/or passengers from the vessel at any time via Cherry Garden Pier except in cases of emergency, or via Butlers Wharf or Bankside Piers between the hours of 20.00 and 09.00 on any day.

347 - No music/licensed entertainment of any kind played on board whether cruising or moored shall be audible in any residential premises on land in the London Borough of Southwark or in any moored residential vessel within the Southwark Boundary between 2300 hrs and 0800 hrs on any day.

348 - The volume of any music/licensed entertainment on board whether cruising or moored shall be restricted at all other times to prevent 'public nuisance' from being caused to any residential area in the London Borough of Southwark.

349 - That supplies shall not be taken on to any vessel or waste removed from any vessel between 20.00 and 09.00 the following day Monday to Friday, 20.00 and 9.00 Saturday, and 10:00 on Sunday subject to third party waste vessels operating times and tidal conditions in exceptional circumstances.

350 - That no amplified music, song or speech relating to licensed activity be broadcast externally at any time.

351 - That amplified music, song or speech relating to licensed activity be paused/stopped during the embarking and/or disembarking of passengers and when at Cherry Garden Pier.

352 - That clearly legible signage will be prominently displayed at the exit where it can easily be seen and read requesting to the effect that customers leave the premises in a quiet and orderly manner.

353 - That all depositing of waste and glass into external waste receptacles, the movement of refuse bins, shall only take place between the hours of 09.00 and 17.00 Monday to Fridays, and Saturdays and 10.00 to 16.00 on Sundays.

354 - That the deliveries to and waste collections from the pier by road and by water shall take place only between 09.00 to 18.00.00 Monday to Fridays, 09.00 to 16.00 on Saturdays and 10.00 to 16.00 on Sundays (in line with condition 5 from planning permission 06/AP/1514) [ we suggest hours are restricted further by 1 hour either side of the hours in 06/AP/1514 as experience has shown that City Cruises suppliers take liberties with the hours of delivery and often arrive much earlier than allowed]

355 - That no alcohol is to be served from Cherry Garden Pier to the vessel.

356 - That all doors and windows at the premises shall be kept closed when licensable activities are taking place at the premises (except for access or egress) and that retractable roofs on the City Alpha and City Gamma are kept closed at all times.

357 - That no lit-up boat signage is permitted to be turned on when moored or parked up at Cherry Garden Pier.

485 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises. (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises (a) games or other activities which require or encourage, or are designed to require, encourage, individuals to - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise); (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective; (d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

487 - The responsible person must ensure that free potable water is provided on request to customers.

488 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol. (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either (a) a holographic mark; or (b) an ultraviolet feature.

489 - The responsible person shall ensure that - (a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures - (i) Beer or cider: 1/2 pint; (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and (iii) Still wine in a glass: 125 ml; (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

491 - 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. 2. For the purpose of the condition set out in paragraph (1): (a) duty is to be construed in accordance with the Alcoholic Liquor Duties Act 1979; (b) "permitted price" is the price found by applying the formula  $P = D + (D \times V)$ , where- (i) P is the permitted price, (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty

were charged on the date of the sale or supply of the alcohol, and (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol; (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence (i) the holder of the premises licence; (ii) the designated premises supervisor (if any) in respect of such a licence; or (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence; (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994. 3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny. 4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax; (2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

4AA - The premises shall operate an age check 'Challenge 25' policy whereby customers purchasing alcohol who look or appear to be under 25 years of age will be asked for an approved form of proof of age to verify their age. Approved forms shall include a driving licence, passport or a PASS approved proof of age card such as the Southwark Proof of Age (SPA) card.

4AI - A Register of refused sales of alcohol and if applicable, cigarette sales which is clearly marked with details of the premises, address and name of licence holder shall be maintained in order to demonstrate effective operation of the policy. The register shall be available for inspection at the premises on request by the Council's authorised officers or the Police.

**Party 3**

**Licensing Department**  
**3rd Floor Hub 2**  
**160 Tooley Street**  
**London SE1 5LX**  
[licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

9 November 2018

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

I hereby strongly object to the above licensing application.

Grounds for objection: Nuisance

This is a **residential area** NOT a 24/7 business and entertainment area. Approving this **unprecedented** application for 24 hours 7 days a week licence to serve alcohol, entertainment and operate their business from **right outside my bedroom is totally unacceptable.**

City Cruises has a **track record of breaking previous licensing conditions** which they and their lawyer acknowledged after being confronted at the previous licensing hearing with evidence gathered by local residents.

Approving a 24/7 licence will be unprecedented and **will cause serious harm to my health and infringe on MY RIGHT to have a peaceful night of rest.**

City cruises has a horrible track record with regard to nuisance as bulleted below. **Numerous** previous licence applications by City Cruises in the last 4 years can testify this fact where each time it ended in a licence hearing with **multiple representations** of neighbours complaining of them making a nuisance with regard to the following:

- **Noise:** Making noise with staff arriving / leaving and deliveries before 7am and after 22h.
- **Environmental & Health Nuisance:** City cruises can't control the amount of waste they are currently producing with rubbish bins and skips overflowing and rubbish ending up in the river. I have photographic and dated evidence to support this claim and will provide it on request from Southwark Council. Allowing a bout of this size to operate 24/7 from a residential

neighbourhood cannot be considered until they found proper waste removal procedures. **Once again City Cruises has a track record of breaking regulations in this regard, storing and spilling their rubbish on the street and had to be served a notice from council to remove their rubbish from the street.**

- **Light pollution.** Again, **numerous complaints have been logged and reported by residents and City Cruises have a track record breaching conditions with their existing licences by keeping neon lights on their boats on after docking their boats at night.** This cause sleep disturbance from blue light and causes a serious harm to residents' mental health. Approving this unprecedented 24/7 licence will only add to the current mental health crises in London.

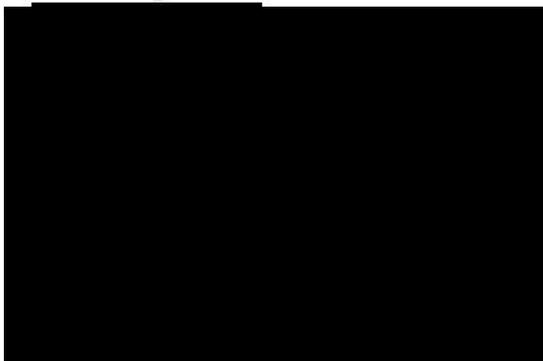
### **Licensing act 2003 - Public consultation on the draft revision of the Southwark statement of licensing policy 2019 -2022.**

A midterm public consultation closed 7 October 2018 with Southwark Council stating "the revision is to address and clarify matters that has arisen during hearings of the licensing sub-committee to determine applications"

The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase all of these nuisances from which we already suffer.

Given the results of the above mentioned public consultation will only be completed in January 2019 (per David Franklin), I urge Southward to reject his application outright on the basis of objections by representatives including in this letter, or at least postpone the review of this licence application and/or relevant hearings until after the results of the public consultation has been issued.

Kind regards



**Party 4****From:** [REDACTED]**Sent:** Monday, November 12, 2018 3:57 PM**To:** Regen, Licensing**Subject:** OBJECTION TO "MV Erasmus" Licence Number: 865456

Please consider the attached objection relating to MV Erasmus. Text attached below for convenience. Please confirm receipt if at all possible.

Please see the two supporting example video links too:

Exhibit 1: View from my bedroom at night with music blasting from nearby vessels

<https://pjt.box.com/s/eplx5azvxu9i9e7t3vngug0x0ll0kysr>

Exhibit 2: The Erasmus passing with person speaking on the PA. They are loud enough to disturb conversation in our house and wake my baby son. This vessel must not be granted a 24-hour licence to torment me, my family and my neighbours all day every day

<https://pjt.box.com/s/6co9n3ocu4bnvha96nzo3sbuwaktr4cw>

12 November 2018



Licensing Department  
3rd Floor Hub 2  
160 Tooley Street  
London, SE1 5LX

*By email: [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)*

**Objection to license applications: MV ERASMUS 865456  
(City Cruises)**

Dear Licensing Department,

I am writing to object to the licensing application for the MV Erasmus by City Cruises. I live on Bermondsey Wall East, directly next to the City Cruise operations at Cherry Garden Pier, and would be materially impacted by the additional noise and nuisance were you to grant City Cruises the requested license. The City Cruise operations are already a blight on this quiet, residential, conservation area, however, I seek to focus my objections on the incremental impact of the licence under consideration.

We have to tolerate significant nuisance arising from the day and night noise from the existing operations and vessels. The thought that this could become a 24-hour occurrence is highly concerning and I urge you to reject this licence application.

Accordingly, I am objecting on the following basis:

**1. The Prevention of Public Nuisance** arising from:

(a) **additional noise**, public nuisance, anti-social behaviour and low-level nuisance (non reportable crime inc. shouting, swearing, urination in public, littering) disturbing sleep and work for residents arising from the potential 24-hours operations, every day of the week, every week of the year. The noise element is probably the biggest concern. By the water the noise travels significantly. We already are forced to tolerate:

- a. significant public nuisance from the noise of the crew and employees on the pier;
- b. significant public nuisance from the smaller power boats used to transport employees; from the pier to the moored vessels at the beginning and end of the day;
- c. significant public nuisance from the disturbance of music and sound systems playing on the vessels; and
- d. significant public nuisance from the noise of the loading and unloading of the vast amounts of rubbish and waste created by the operations.

This is totally unacceptable. Especially in a designated Conservation Area. This alarming extension of their operating hours will be used as a precedent for future applications with serious impacts on the peaceful enjoyment my property, our neighbourhood and the

Edward III Conservation Area. I have videos which I will endeavour to share with you via email which provide examples for some of the above nuisances.

- (b) **environmental impact** through the creation of additional rubbish and the inability of City Cruises to deal with their current load of rubbish which is itself subject to planning conditions Nov 98 ref 9801564 TP/200-79A condition 2 that state a maximum of 6 x 1100 litre storage bins. City Cruises currently have at least two unsightly skips on one of their barges. They have refused to address the unsightly nature of these skips and consistently overfill them resulting in rubbish falling into the Thames on regular occasions. They do not cover their skips which then results in vermin (seagulls) picking at the rubbish. As a company they have consistently shown scant disregard for neighbour's concerns.
- (c) **increased** numbers of deliveries resulting in dangerous lorry movements, additional noise and inconvenience for local residents. Deliveries for City Cruises come in larger and larger lorries that are totally unsuited to the small streets leading to Cherry Garden Pier. They regularly damage the pavements which then have to be repaired at ratepayer's expense. An application for the Erasmus will inevitably result in yet more large lorry movements that will increase the danger to pedestrians and cyclists, cause additional damage to the pavements and create further disturbance as they queue to make their deliveries.
- (d) **additional** movement of staff departing from City Cruises pier at anti-social hours in a residential area generating traffic noise during the night and early

mornings, particularly at weekends. A 24-hour license will inevitably result in longer working hours for staff who will then be exiting and entering the pier at all hours of the day and night.

- (e) **increased** light pollution arising from extended hours and use of boats triggering sensor operated lighting on pontoons and from LED advertising/lighting on the boat itself. City Cruises has consistently failed to find ways of switching off the lights on their boats and frequently leave them on after they have moored up. City Cruises use signage on their boats as a way of advertising. It has no safety value whatsoever. When boats moor up at the pier, they are within a few metres of houses and flats on the river, and the lights can be seen clearly from inside our properties. .

## **2. Public Safety**

**Additional** deliveries causing parking obstructions to the highway and preventing access by emergency vehicles and residents to Bermondsey Wall East properties, west of the pier. The infrastructure of the area cannot support further expansion of the services and scale of City Cruises.

## **3. The Protection of Children From Harm**

The licence conflicts with the amenities available to children in the area, putting them at risk from anti-social behaviour, increased littering, rodent and fox infestations, increased

potential for road traffic incidents. There are three schools within 500m of the site.

Bosco Centre College, 281 Jamaica Road, Bermondsey, London, SE16 4RS: 240m

Riverside Primary School, Janeway Street, London, SE16 4PS: 295m

St Michael's Catholic College, Llewellyn Street, Bermondsey, London, SE16 4UN: 487m

#### **4. Concentration of Licensed Outlets**

Considering the number of licensed vessels already operating from Cherry Garden Pier adding further licenses will further exacerbate all of the aforementioned complaints. Also, should this become a precedent and all of the City Cruise vessels then be able to operate on a 24-hour basis this would be a disaster.

As the owner of my house, I am very concerned at the impact that intensification of use and move to 24-hour operations will have on my property and the local neighbourhood. Issuing a license that will allow City Cruises to operate the MV Erasmus for 24 hours a day, every day of the year, will add hugely to the noise, light pollution and rubbish that their operations create, to the detriment of the local neighbourhood. Their operations are an eyesore in this historic and protected Conservation Area of Bermondsey and a further license will only increase the nuisances they cause.

I strongly object to the licensing application and urge you to refuse permission. If you are unable to reach that decision,

then you should impose strict hours of operation so that all events finish no later than 11 pm and that no movement of rubbish should take place on Cherry Garden pier after that time. Delivery times should also be imposed so that none take place before 8am and after 6pm Monday to Friday, and none before 10 am and after 6pm Saturday. No deliveries should take place at all on Sunday so that we can enjoy at least one day of peace in this lovely neighbourhood.

I also strongly urge you to consider a full review of all licenses currently granted to City Cruises in this Conservation Area and, in the light of the recent public consultation about licensing, to consider this location as a licensing saturation zone with more stringent conditions of operation introduced to reduce the impact of City Cruises on the locality.

Yours faithfully ,



**Party 5**

Licensing Department  
3rd Floor Hub 2  
160 Tooley Street  
London SE1 5LX

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

10 November 2018

By email: [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

I am writing to object to the licensing application for the MV Erasmus by City Cruises.

I live opposite Cherry Garden Pier and already suffer from the noise and nuisance caused by City Cruises, both on land and also on the Thames itself. This is a company that has outgrown its ability to manage itself in a socially responsible way. It is time that Southwark Council licensing took a broad view of its operations and refuse future licenses until such time as it can operate in a socially responsible manner and adhere to reasonable hours of operation.

I have made representations before arguing that this location should be considered as a licensing saturation zone on the grounds that a large number of licensed boats operate from one location, and that this creates a public nuisance. Each time that City Cruises has been granted licences for alcohol and entertainment their operation has grown leading to additional noise, public nuisance and pollution on the river, ever larger numbers of delivery lorries resulting in, damage to surrounding pavements, and adding to light pollution at the pier. The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase all of these nuisances from which we already suffer.

I am objecting on the following grounds.

**Nuisance arising from:**

(a) **additional noise** close to the river disturbing sleep and work for residents arising from potential 24 hours of operation every day of the week, every week of the year. This is totally unacceptable and far in excess of any of their other licensed boats. This alarming extension of their operating hours will be used as a precedent for future applications with serious impacts on the peaceful enjoyment my property and my neighbourhood.

(b) **environmental impact** through the creation of additional rubbish and the inability of City Cruises to deal with their current load of rubbish which is itself subject to planning conditions Nov 98 ref 9801564 TP/200-79A condition 2 that state a maximum of 6 x 1100 litre storage bins. City Cruises currently have at least two unsightly skips on one of their barges. They have refused to address the unsightly nature of these skips and consistently overfill them resulting in rubbish falling into the Thames on regular occasions. They do not cover their skips which then results in vermin (seagulls)

picking at the rubbish. As a company they have consistently shown scant disregard for neighbour's concerns. They are the Steptoe and Son of the River Thames.

(c) **increased** numbers of deliveries resulting in dangerous lorry movements, additional noise and inconvenience for local residents. Deliveries for City Cruises come in larger and larger lorries that are totally unsuited to the small streets leading to Cherry Garden Pier. They regularly damage the pavements which then have to be repaired at ratepayer's expense. I have nearly been run over by one of their delivery lorries (and can provide photographic evidence) and I am very concerned about cyclist safety, particularly as this area will soon become a designated quiet way for cycling. An application for the Erasmus will inevitably result in yet more large lorry movements that will increase the danger to pedestrians and cyclists, cause additional damage to the pavements and create further disturbance as they queue to make their deliveries.

(d) **additional** movement of staff departing from City Cruises pier at anti-social hours in a residential area generating traffic noise during the night and early mornings, particularly at weekends. A 24 hour license will inevitably result in longer working hours for staff who will then be exiting and entering the pier at all hours of the day and night.

(e) **increased** light pollution arising from extended hours and use of boats triggering sensor operated lighting on pontoons and from LED advertising/lighting on the boat itself. City Cruises has consistently failed to find ways of switching off the lights on their boats and frequently leave them on after they have moored up. City Cruises use signage on their boats as a way of advertising. It has no safety value whatsoever. When boats moor up at the pier, they are within a few metres of houses and flats on the river, and the lights can be seen clearly from inside our properties. .

### **Public Safety**

(a) **additional** deliveries causing parking obstructions to the highway and preventing access by emergency vehicles and residents to Bermondsey Wall East properties, west of the pier.

As the owner of my house, I am very concerned at the impact that intensification of use will have on my property. Issuing a license that will allow City Cruises to operate the MV Erasmus for 24 hours a day, every day of the year, will add hugely to the noise, light pollution and rubbish that their operations create, to the detriment of the local neighbourhood. Their operations are an eyesore in this historic part of Bermondsey and a further license will only increase the nuisances they cause.

I strongly object to the licensing application and urge you to refuse permission. If you are unable to reach that decision, then you should impose strict hours of operation so that all events finish no later than 11 pm and that no movement of rubbish should take place on Cherry Garden pier after that time. Delivery times should also be imposed so that none take place before 8am and after 6pm Monday to Friday, and none before 10 am and after 6pm Saturday. No deliveries should take place at all on Sunday so that we can enjoy at least one day of peace in this lovely neighbourhood.

I also stongly urge you to consider a full review of all licenses currently granted to City Cruises and, in the light of the recent public consultation about licensing, to consider this location as a licensing

saturation zone with more stringent conditions of operation introduced to reduce the impact of City Cruises on the locality.

Yours faithfully

A large black rectangular redaction box covering the signature area.

**Annex A.**

101. No supply of alcohol may be made under the Premises Licence - (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

102 - The admission of children to films given under this licence must be restricted in accordance with the recommendations of the British Board of Film Classification or of the licensing authority itself.

All Licence times 10.00 - 20.00 Monday to Sunday except:

112 -113-114 and 115- From the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day and until 02:00 on Guy Fawkes fire works display night (to include late night refreshment).

293 - All staff involved with the sale of alcohol shall have regular training with regard to their responsibilities under the licensing act 2003. A record of this training will be maintained and made available for inspection on request of the Police or other authorised officers.

340 - The sale of alcohol is restricted to persons attending a pre-booked or private function or persons who have purchased a ticket to board the vessel.

341 - No unaccompanied persons under 16 years of age shall be permitted into the bar area when alcohol is being sold or supplied.

342 - Customers and/or passengers shall be reminded to disembark in a quiet and orderly manner.

343 - There shall be no promoted events at the premises. A promoted event is an event involving music and dancing where the musical entertainment is provided at any time by a disc jockey or disc jockeys one or some of whom are not employees of the premises licence holder and the event is promoted to the general public.

344 - When the premises is in operation and regulated entertainment is being provided and the terminal hour for any particular event is greater than 00:00 then the premises will employ the services of security personnel registered with the Security Industry Authority(SIA). The Designated Premises Supervisor will be responsible for recording the details of all security personnel, to include SIA badge number employing company and time they commenced work at the premises. This will be recorded and made available for inspection by Police or other authorised officer on request.

345 - The Security personnel will be employed solely for the purposes of security screening, crowd management, conflict management and to facilitate the safe entry and exit from the premises. The security personnel will be employed solely for the above purposes and should not have any other or additional responsibility with regard to the operation of the vessel. They will be employed by the premises and not by any outside promoter or any other persons hiring the premises.

346 - That there shall be no embarkation or disembarkation of customers and/or passengers from the vessel at any time via Cherry Garden Pier except in cases of emergency, or via Butlers Wharf or Bankside Piers between the hours of 20.00 and 09.00 on any day.

347 - No music/licensed entertainment of any kind played on board whether cruising or moored shall be audible in any residential premises on land in the London Borough of Southwark or in any moored residential vessel within the Southwark Boundary between 2300 hrs and 0800 hrs on any day.

348 - The volume of any music/licensed entertainment on board whether cruising or moored shall be restricted at all other times to prevent 'public nuisance' from being caused to any residential area in the London Borough of Southwark.

349 - That supplies shall not be taken on to any vessel or waste removed from any vessel between 20.00 and 09.00 the following day Monday to Friday, 20.00 and 9.00 Saturday, and 10:00 on Sunday subject to third party waste vessels operating times and tidal conditions in exceptional circumstances.

350 - That no amplified music, song or speech relating to licensed activity be broadcast externally at any time.

351 - That amplified music, song or speech relating to licensed activity be paused/stopped during the embarking and/or disembarking of passengers and when at Cherry Garden Pier.

352 - That clearly legible signage will be prominently displayed at the exit where it can easily be seen and read requesting to the effect that customers leave the premises in a quiet and orderly manner.

353 - That all depositing of waste and glass into external waste receptacles, the movement of refuse bins, shall only take place between the hours of 09.00 and 17.00 Monday to Fridays, and Saturdays and 10.00 to 16.00 on Sundays.

354 - That the deliveries to and waste collections from the pier by road and by water shall take place only between 09.00 to 18.00.00 Monday to Fridays, 09.00 to 16.00 on Saturdays and 10.00 to 16.00 on Sundays (in line with condition 5 from planning permission 06/AP/1514) [ we suggest hours are restricted further by 1 hour either side of the hours in 06/AP/1514 as experience has shown that City Cruises suppliers take liberties with the hours of delivery and often arrive much earlier than allowed]

355 - That no alcohol is to be served from Cherry Garden Pier to the vessel.

356 - That all doors and windows at the premises shall be kept closed when licensable activities are taking place at the premises (except for access or egress) and that retractable roofs on the City Alpha and City Gamma are kept closed at all times.

357 - That no lit-up boat signage is permitted to be turned on when moored or parked up at Cherry Garden Pier.

485 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises. (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises (a) games or other activities which require or encourage, or are designed to require, encourage, individuals to - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise); (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective; (d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

487 - The responsible person must ensure that free potable water is provided on request to customers.

488 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol. (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either (a) a holographic mark; or (b) an ultraviolet feature.

489 - The responsible person shall ensure that - (a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures - (i) Beer or cider: 1/2 pint; (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and (iii) Still wine in a glass: 125 ml; (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

491 - 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. 2. For the purpose of the condition set out in paragraph (1): (a) duty is to be construed in accordance with the Alcoholic Liquor Duties Act 1979; (b) "permitted price" is the price found by applying the formula  $P = D + (D \times V)$ , where- (i) P is the permitted price, (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty

were charged on the date of the sale or supply of the alcohol, and (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol; (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence (i) the holder of the premises licence; (ii) the designated premises supervisor (if any) in respect of such a licence; or (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence; (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994. 3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny. 4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax; (2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

4AA - The premises shall operate an age check 'Challenge 25' policy whereby customers purchasing alcohol who look or appear to be under 25 years of age will be asked for an approved form of proof of age to verify their age. Approved forms shall include a driving licence, passport or a PASS approved proof of age card such as the Southwark Proof of Age (SPA) card.

4AI - A Register of refused sales of alcohol and if applicable, cigarette sales which is clearly marked with details of the premises, address and name of licence holder shall be maintained in order to demonstrate effective operation of the policy. The register shall be available for inspection at the premises on request by the Council's authorised officers or the Police.

**Party 6****From:** [REDACTED]**Sent:** Tuesday, November 13, 2018 3:11 PM**To:** Regen, Licensing**Subject:** Objection to license applications: MV ERASMUS 865456 (City Cruises)

Dear Sirs,

Please find attached objection to the licence application MV ERASMUS 865456 (City Cruises)

Please acknowledge receipt of this email.

Thanks

[REDACTED]

*Sent with [Shift](#)*



13<sup>th</sup> November 2018

Licensing Department  
3rd Floor Hub 2  
160 Tooley Street  
London, SE1 5LX

By email: [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

Objection to license applications: MV ERASMUS 865456 (City Cruises)

Dear Licensing Department,

I live in a town house on National Terrace and want to object in the strongest possible terms to City Cruises' licensing application for the MV Erasmus.

During recent years City Cruises operations have had an increasingly detrimental effect on both our local area and our ability to enjoy a peaceful home life.

They are inconsiderate and pay no regard to their effect on others. If it's not the boatmen testing the PA in the early hours it's vehicles delivering goods and staff so they can load and load and unload their vessels.

I want to object on the following grounds.

1. Public nuisance. Increased noise levels. It's already far too noisy around here and with extra disturbance coming from their operations, especially in the summer, it will be even harder to sleep. Children are frequently woken up into the late evening and they start again first thing in the morning. They show absolutely no consideration with their PA and radios.
2. Deliveries. The streets are already often blocked by delivery lorries provisioning their vessels, again, they are noisy and a real nuisance.
3. Licensing. There is already a considerable amount of drunken behaviour and resulting petty crime. Yet more intoxicated people later into the night can only make this worse.

When I first moved into the terrace some 15 years ago, City Cruises was a welcome and considerate neighbour.

Over the years they have grown in size and seem to care little for residents and have become a pest at best and a menace at worst.

I urge you to <sup>1</sup>decline this licence, enough is enough already.



**Party 7**

**Licensing Department  
3rd Floor Hub 2  
160 Tooley Street  
London SE1 5LX**



12 November 2018

By email: licensing@southwark.gov.uk

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

I am writing to object to the licensing application for the MV Erasmus by City Cruises. I live almost facing the City Cruises mooring and already suffer from the noise and nuisance caused by City Cruises, both on land and also on the Thames itself. This is a company that has outgrown its ability to manage itself in a socially responsible way. It is time that Southwark Council licensing took a broad view of its operations and refuse future licenses until such time as it can operate in a socially responsible manner and adhere to reasonable hours of operation.

This location should be considered as a licensing saturation zone on the grounds that a large number of licensed boats operate from one location, and that this creates a public nuisance. Each time that City Cruises has been granted licences for alcohol and entertainment their operation has grown leading to additional noise, public nuisance and pollution on the river, ever larger numbers of delivery lorries resulting in, damage to surrounding pavements, and adding to light pollution at the pier. The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase all of these nuisances from which we already suffer.

I am objecting on the following grounds.

**Nuisance** arising from:

(a) **additional** noise close to the river disturbing sleep and work for residents arising from potential 24 hours of operation every day of the week, every week of the year. This is totally unacceptable and far in excess of any of their other licensed boats. This alarming extension of their operating hours will be used as a precedent for future applications with serious impacts on the peaceful enjoyment my property and my neighbourhood.

(b) **environmental impact** through the creation of additional rubbish and the inability of City Cruises to deal with their current load of rubbish which is itself subject to planning conditions Nov 98 ref 9801564 TP/200-79A condition 2 that state a maximum of 6 x 1100 litre storage bins. City Cruises currently have at least two unsightly skips on one of their barges. They have refused to address the unsightly nature of these skips and consistently overfill them resulting in rubbish falling into the Thames on regular occasions. They do not cover their skips which then results in vermin (seagulls) picking at the rubbish. As a company they have consistently shown scant disregard for neighbour's concerns. They are the Steptoe and Son of the River Thames.

(c) **increased** numbers of deliveries resulting in dangerous lorry movements, additional noise and inconvenience for local residents. Deliveries for City Cruises come in larger and larger lorries that are totally unsuited to the small streets leading to Cherry Garden Pier. They regularly damage the pavements which then have to be repaired at ratepayer's expense. I have nearly been run over by one of their delivery lorries (and can provide photographic evidence) and I am very concerned about

cyclist safety, particularly as this area will soon become a designated quiet way for cycling. An application for the Erasmus will inevitably result in yet more large lorry movements that will increase the danger to pedestrians and cyclists, cause additional damage to the pavements and create further disturbance as they queue to make their deliveries.

(d) **additional** movement of staff departing from City Cruises pier at anti-social hours in a residential area generating traffic noise during the night and early mornings, particularly at weekends. A 24 hour license will inevitably result in longer working hours for staff who will then be exiting and entering the pier at all hours of the day and night.

(e) **increased** light pollution arising from extended hours and use of boats triggering sensor operated lighting on pontoons and from LED advertising/lighting on the boat itself. City Cruises has consistently failed to find ways of switching off the lights on their boats and frequently leave them on after they have moored up. City Cruises use signage on their boats as a way of advertising. It has no safety value whatsoever. When boats moor up at the pier, they are within a few metres of houses and flats on the river, and the lights can be seen clearly from inside our properties. .

### **Public Safety**

(a) **additional** deliveries causing parking obstructions to the highway and preventing access by emergency vehicles and residents to Bermondsey Wall East properties, west of the pier.

As the owner of my house, I am very concerned at the impact that intensification of use will have on my property. Issuing a license that will allow City Cruises to operate the MV Erasmus for 24 hours a day, every day of the year, will add hugely to the noise, light pollution and rubbish that their operations create, to the detriment of the local neighbourhood. Their operations are an eyesore in this historic part of Bermondsey and a further license will only increase the nuisances they cause.

I strongly object to the licensing application and urge you to refuse permission. If you are unable to reach that decision, then you should impose strict hours of operation so that all events finish no later than 11 pm and that no movement of rubbish should take place on Cherry Garden pier after that time. Delivery times should also be imposed so that none take place before 8am and after 6pm Monday to Friday, and none before 10 am and after 6pm Saturday. No deliveries should take place at all on Sunday so that we can enjoy at least one day of peace in this lovely neighbourhood.

I also strongly urge you to consider a full review of all licenses currently granted to City Cruises and, in the light of the recent public consultation about licensing, to consider this location as a licensing saturation zone with more stringent conditions of operation introduced to reduce the impact of City Cruises on the locality.

Yours faithfully



**Annex A.**

101. No supply of alcohol may be made under the Premises Licence - (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

102 - The admission of children to films given under this licence must be restricted in accordance with the recommendations of the British Board of Film Classification or of the licensing authority itself.

**All Licence times 10.00 - 20.00 Monday to Sunday except:**

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346 - That there shall be no embarkation or disembarkation of customers and/or passengers from the vessel at any time via Cherry Garden Pier except in cases of emergency, or via Butlers Wharf or Bankside Piers between the hours of 20.00 and 09.00 on any day.

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349 - That supplies shall not be taken on to any vessel or waste removed from any vessel between 20.00 and 09.00 the following day Monday to Friday, 20.00 and 9.00 Saturday, and 10:00 on Sunday subject to third party waste vessels operating times and tidal conditions in exceptional circumstances.

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351 - That amplified music, song or speech relating to licensed activity be paused/stopped during the embarking and/or disembarking of passengers and when at Cherry Garden Pier.

352 - That clearly legible signage will be prominently displayed at the exit where it can easily be seen and read requesting to the effect that customers leave the premises in a quiet and orderly manner.

353 - That all depositing of waste and glass into external waste receptacles, the movement of refuse bins, shall only take place between the hours of 09.00 and 17.00 Monday to Fridays, and Saturdays and 10.00 to 16.00 on Sundays.

354 - That the deliveries to and waste collections from the pier by road and by water shall take place only between 09.00 to 18.00.00 Monday to Fridays, 09.00 to 16.00 on Saturdays and 10.00 to 16.00 on Sundays (in line with condition 5 from planning permission 06/AP/1514) [ we suggest hours are restricted further by 1 hour either side of the hours in 06/AP/1514 as experience has shown that City Cruises suppliers take liberties with the hours of delivery and often arrive much earlier than allowed]

355 - That no alcohol is to be served from Cherry Garden Pier to the vessel.

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357 - That no lit-up boat signage is permitted to be turned on when moored or parked up at Cherry Garden Pier.

485 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises. (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises (a) games or other activities which require or encourage, or are designed to require, encourage, individuals to - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise); (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective; (d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

487 - The responsible person must ensure that free potable water is provided on request to customers.

488 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol. (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either (a) a holographic mark; or (b) an ultraviolet feature.

489 - The responsible person shall ensure that - (a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures - (i) Beer or cider: 1/2 pint; (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and (iii) Still wine in a glass: 125 ml; (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

491 - 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. 2. For the purpose of the condition set out in paragraph (1): (a) duty is to be construed in accordance with the Alcoholic Liquor Duties Act 1979; (b) "permitted price" is the price found by applying the formula  $P = D + (D \times V)$ , where- (i) P is the permitted price, (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty

were charged on the date of the sale or supply of the alcohol, and (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol; (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence (i) the holder of the premises licence; (ii) the designated premises supervisor (if any) in respect of such a licence; or (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence; (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994. 3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny. 4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax; (2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

4AA - The premises shall operate an age check 'Challenge 25' policy whereby customers purchasing alcohol who look or appear to be under 25 years of age will be asked for an approved form of proof of age to verify their age. Approved forms shall include a driving licence, passport or a PASS approved proof of age card such as the Southwark Proof of Age (SPA) card.

4AI - A Register of refused sales of alcohol and if applicable, cigarette sales which is clearly marked with details of the premises, address and name of licence holder shall be maintained in order to demonstrate effective operation of the policy. The register shall be available for inspection at the premises on request by the Council's authorised officers or the Police.

**Party 8**

**Licensing Department  
3rd Floor Hub 2  
160 Tooley Street  
London SE1 5LX**



12 November 2018

By email: [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

I am writing to object to the licensing application for the MV Erasmus by City Cruises. I live almost facing the City Cruises mooring and already suffer from the noise and nuisance caused by City Cruises, both on land and also on the Thames itself. This is a company that has outgrown its ability to manage itself in a socially responsible way. It is time that Southwark Council licensing took a broad view of its operations and refuse future licenses until such time as it can operate in a socially responsible manner and adhere to reasonable hours of operation.

This location should be considered as a licensing saturation zone on the grounds that a large number of licensed boats operate from one location, and that this creates a public nuisance. Each time that City Cruises has been granted licences for alcohol and entertainment their operation has grown leading to additional noise, public nuisance and pollution on the river, ever larger numbers of delivery lorries resulting in, damage to surrounding pavements, and adding to light pollution at the pier. The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase all of these nuisances from which we already suffer.

I am objecting on the following grounds.

**Nuisance** arising from:

(a) **additional** noise close to the river disturbing sleep and work for residents arising from potential 24 hours of operation every day of the week, every week of the year. This is totally unacceptable and far in excess of any of their other licensed boats. This alarming extension of their operating hours will be used as a precedent for future applications with serious impacts on the peaceful enjoyment my property and my neighbourhood.

(b) **environmental impact** through the creation of additional rubbish and the inability of City Cruises to deal with their current load of rubbish which is itself subject to planning conditions Nov 98 ref 9801564 TP/200-79A condition 2 that state a maximum of 6 x 1100 litre storage bins. City Cruises currently have at least two unsightly skips on one of their barges. They have refused to address the unsightly nature of these skips and consistently overfill them resulting in rubbish falling into the Thames on regular occasions. They do not cover their skips which then results in vermin (seagulls) picking at the rubbish. As a company they have consistently shown scant disregard for neighbour's concerns. They are the Steptoe and Son of the River Thames.

(c) **increased** numbers of deliveries resulting in dangerous lorry movements, additional noise and inconvenience for local residents. Deliveries for City Cruises come in larger and larger lorries that

are totally unsuited to the small streets leading to Cherry Garden Pier. They regularly damage the pavements which then have to be repaired at ratepayer's expense. I have nearly been run over by one of their delivery lorries (and can provide photographic evidence) and I am very concerned about cyclist safety, particularly as this area will soon become a designated quiet way for cycling. An application for the Erasmus will inevitably result in yet more large lorry movements that will increase the danger to pedestrians and cyclists, cause additional damage to the pavements and create further disturbance as they queue to make their deliveries.

(d) **additional** movement of staff departing from City Cruises pier at anti-social hours in a residential area generating traffic noise during the night and early mornings, particularly at weekends. A 24 hour license will inevitably result in longer working hours for staff who will then be exiting and entering the pier at all hours of the day and night.

(e) **increased** light pollution arising from extended hours and use of boats triggering sensor operated lighting on pontoons and from LED advertising/lighting on the boat itself. City Cruises has consistently failed to find ways of switching off the lights on their boats and frequently leave them on after they have moored up. City Cruises use signage on their boats as a way of advertising. It has no safety value whatsoever. When boats moor up at the pier, they are within a few metres of houses and flats on the river, and the lights can be seen clearly from inside our properties. .

### **Public Safety**

(a) **additional** deliveries causing parking obstructions to the highway and preventing access by emergency vehicles and residents to Bermondsey Wall East properties, west of the pier.

As the owner of my house, I am very concerned at the impact that intensification of use will have on my property. Issuing a license that will allow City Cruises to operate the MV Erasmus for 24 hours a day, every day of the year, will add hugely to the noise, light pollution and rubbish that their operations create, to the detriment of the local neighbourhood. Their operations are an eyesore in this historic part of Bermondsey and a further license will only increase the nuisances they cause.

I strongly object to the licensing application and urge you to refuse permission. If you are unable to reach that decision, then you should impose strict hours of operation so that all events finish no later than 11 pm and that no movement of rubbish should take place on Cherry Garden pier after that time. Delivery times should also be imposed so that none take place before 8am and after 6pm Monday to Friday, and none before 10 am and after 6pm Saturday. No deliveries should take place at all on Sunday so that we can enjoy at least one day of peace in this lovely neighbourhood.

I also strongly urge you to consider a full review of all licenses currently granted to City Cruises and, in the light of the recent public consultation about licensing, to consider this location as a licensing saturation zone with more stringent conditions of operation introduced to reduce the impact of City Cruises on the locality.

Yours faithfully



**Annex A.**

101. No supply of alcohol may be made under the Premises Licence - (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

102 - The admission of children to films given under this licence must be restricted in accordance with the recommendations of the British Board of Film Classification or of the licensing authority itself.

**All Licence times 10.00 - 20.00 Monday to Sunday except:**

112 -113-114 and 115- From the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day and until 02:00 on Guy Fawkes fire works display night (to include late night refreshment).

293 - All staff involved with the sale of alcohol shall have regular training with regard to their responsibilities under the licensing act 2003. A record of this training will be maintained and made available for inspection on request of the Police or other authorised officers.

340 - The sale of alcohol is restricted to persons attending a pre-booked or private function or persons who have purchased a ticket to board the vessel.

341 - No unaccompanied persons under 16 years of age shall be permitted into the bar area when alcohol is being sold or supplied.

342 - Customers and/or passengers shall be reminded to disembark in a quiet and orderly manner.

343 - There shall be no promoted events at the premises. A promoted event is an event involving music and dancing where the musical entertainment is provided at any time by a disc jockey or disc jockeys one or some of whom are not employees of the premises licence holder and the event is promoted to the general public.

344 - When the premises is in operation and regulated entertainment is being provided and the terminal hour for any particular event is greater than 00:00 then the premises will employ the services of security personnel registered with the Security Industry Authority(SIA). The Designated Premises Supervisor will be responsible for recording the details of all security personnel, to include SIA badge number employing company and time they commenced work at the premises. This will be recorded and made available for inspection by Police or other authorised officer on request.

345 - The Security personnel will be employed solely for the purposes of security screening, crowd management, conflict management and to facilitate the safe entry and exit from the premises. The security personnel will be employed solely for the above purposes and should not have any other or additional responsibility with regard to the operation of the vessel. They will be employed by the premises and not by any outside promoter or any other persons hiring the premises.

346 - That there shall be no embarkation or disembarkation of customers and/or passengers from the vessel at any time via Cherry Garden Pier except in cases of emergency, or via Butlers Wharf or Bankside Piers between the hours of 20.00 and 09.00 on any day.

347 - No music/licensed entertainment of any kind played on board whether cruising or moored shall be audible in any residential premises on land in the London Borough of Southwark or in any moored residential vessel within the Southwark Boundary between 2300 hrs and 0800 hrs on any day.

348 - The volume of any music/licensed entertainment on board whether cruising or moored shall be restricted at all other times to prevent 'public nuisance' from being caused to any residential area in the London Borough of Southwark.

349 - That supplies shall not be taken on to any vessel or waste removed from any vessel between 20.00 and 09.00 the following day Monday to Friday, 20.00 and 9.00 Saturday, and 10:00 on Sunday subject to third party waste vessels operating times and tidal conditions in exceptional circumstances.

350 - That no amplified music, song or speech relating to licensed activity be broadcast externally at any time.

351 - That amplified music, song or speech relating to licensed activity be paused/stopped during the embarking and/or disembarking of passengers and when at Cherry Garden Pier.

352 - That clearly legible signage will be prominently displayed at the exit where it can easily be seen and read requesting to the effect that customers leave the premises in a quiet and orderly manner.

353 - That all depositing of waste and glass into external waste receptacles, the movement of refuse bins, shall only take place between the hours of 09.00 and 17.00 Monday to Fridays, and Saturdays and 10.00 to 16.00 on Sundays.

354 - That the deliveries to and waste collections from the pier by road and by water shall take place only between 09.00 to 18.00.00 Monday to Fridays, 09.00 to 16.00 on Saturdays and 10.00 to 16.00 on Sundays (in line with condition 5 from planning permission 06/AP/1514) [ we suggest hours are restricted further by 1 hour either side of the hours in 06/AP/1514 as experience has shown that City Cruises suppliers take liberties with the hours of delivery and often arrive much earlier than allowed]

355 - That no alcohol is to be served from Cherry Garden Pier to the vessel.

356 - That all doors and windows at the premises shall be kept closed when licensable activities are taking place at the premises (except for access or egress) and that retractable roofs on the City Alpha and City Gamma are kept closed at all times.

357 - That no lit-up boat signage is permitted to be turned on when moored or parked up at Cherry Garden Pier.

485 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises. (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises (a) games or other activities which require or encourage, or are designed to require, encourage, individuals to - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise); (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective; (d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

487 - The responsible person must ensure that free potable water is provided on request to customers.

488 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol. (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either (a) a holographic mark; or (b) an ultraviolet feature.

489 - The responsible person shall ensure that - (a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures - (i) Beer or cider: 1/2 pint; (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and (iii) Still wine in a glass: 125 ml; (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

491 - 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. 2. For the purpose of the condition set out in paragraph (1): (a) duty is to be construed in accordance with the Alcoholic Liquor Duties Act 1979; (b) "permitted price" is the price found by applying the formula  $P = D + (D \times V)$ , where- (i) P is the permitted price, (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty

were charged on the date of the sale or supply of the alcohol, and (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol; (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence (i) the holder of the premises licence; (ii) the designated premises supervisor (if any) in respect of such a licence; or (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence; (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994. 3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny. 4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax; (2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

4AA - The premises shall operate an age check 'Challenge 25' policy whereby customers purchasing alcohol who look or appear to be under 25 years of age will be asked for an approved form of proof of age to verify their age. Approved forms shall include a driving licence, passport or a PASS approved proof of age card such as the Southwark Proof of Age (SPA) card.

4AI - A Register of refused sales of alcohol and if applicable, cigarette sales which is clearly marked with details of the premises, address and name of licence holder shall be maintained in order to demonstrate effective operation of the policy. The register shall be available for inspection at the premises on request by the Council's authorised officers or the Police.

**Party 9**

**Licensing Department  
3rd Floor Hub 2  
160 Tooley Street  
London SE1 5LX**



12 November 2018

By email: [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

I am writing to object to the licensing application for the MV Erasmus by City Cruises. I live almost facing the City Cruises mooring and already suffer from the noise and nuisance caused by City Cruises, both on land and also on the Thames itself. This is a company that has outgrown its ability to manage itself in a socially responsible way. It is time that Southwark Council licensing took a broad view of its operations and refuse future licenses until such time as it can operate in a socially responsible manner and adhere to reasonable hours of operation.

This location should be considered as a licensing saturation zone on the grounds that a large number of licensed boats operate from one location, and that this creates a public nuisance. Each time that City Cruises has been granted licences for alcohol and entertainment their operation has grown leading to additional noise, public nuisance and pollution on the river, ever larger numbers of delivery lorries resulting in, damage to surrounding pavements, and adding to light pollution at the pier. The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase all of these nuisances from which we already suffer.

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Yours faithfully

**Annex A.**

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489 - The responsible person shall ensure that - (a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures - (i) Beer or cider: 1/2 pint; (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and (iii) Still wine in a glass: 125 ml; (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

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were charged on the date of the sale or supply of the alcohol, and (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol; (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence (i) the holder of the premises licence; (ii) the designated premises supervisor (if any) in respect of such a licence; or (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence; (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994. 3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny. 4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax; (2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

4AA - The premises shall operate an age check 'Challenge 25' policy whereby customers purchasing alcohol who look or appear to be under 25 years of age will be asked for an approved form of proof of age to verify their age. Approved forms shall include a driving licence, passport or a PASS approved proof of age card such as the Southwark Proof of Age (SPA) card.

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**Party 10**

**From:** [REDACTED]  
**Sent:** Wednesday, November 14, 2018 12:58 PM  
**To:** Regen, Licensing  
**Subject:** Objection to licence application: MV ERASMUS 865456 (City Cruises)

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**Licensing Department**  
**3rd Floor Hub 2**  
**160 Tooley Street**  
**London SE1 5LX**

13 November 2018

By email: [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

From [REDACTED]

[REDACTED]  
[REDACTED]

Dear Sir/ Madam,

**Objection to licence application: MV ERASMUS 865456 (City Cruises)**

I write as joint owner of [REDACTED], [REDACTED] [REDACTED] to City Cruises at Cherry Garden Pier.

I am objecting to this application re MV Erasmus and set out the reasons below.

We have seen, during more than 20 years of ownership, a vast increase in activity and a deterioration in neighbourliness from City Cruises.

The conditions of licence attached to the application are unrealistic and pushing the boundaries to the point where, if this application is granted, it will set a precedent for their other licences. Local residents would suffer even more than they do now.

In particular:

City Cruises have sought to have longer licensing hours and more boats in operation, the latest acquisition being "Erasmus".

This would lead to more deliveries in the narrow streets of a residential and conservation area. Recently, City Cruises have applied for a licence to screen films. Loud music from boats at late hours is a problem for us all and giving City Cruises a licence for music entertainment and alcohol **all night** would just make matters worse.

More boats means more waste- which needs to be disposed of. It also means more noise and more lighting at unsocial hours. Already, existing times for deliveries and entry and departure of staff from the pier are regularly ignored. The metal gate at their entrance clangs at night despite repeated requests to have it fixed. It disturbs our sleep.

Delivery lorries often have their engines running whilst delivering and many have additional noise and pollution from the engines driving the refrigeration equipment. This is outside our house on double yellow lines. In summer, we are unable to have our windows open because of noise pollution and fumes. City Cruises seem oblivious to the effect that they have on other people's lives and concentrate solely on profit making. In a residential area, this is totally unacceptable.

There are many boats, most of which have individual licences. City Cruises web site says it operates 17 passenger vessels plus other support vessels.

The daily loading of provisions for these boats takes a long time and can cause lorries to be "stacked" in Bermondsey Wall East and Cherry Garden Street. This is a nuisance to neighbours especially when they leave their engines running outside our houses. Often, this happens outside their permitted delivery hours. Lorries sometimes block the roads and are a hazard to cyclists and there have been "near misses". They also make it hazardous for pedestrians wishing to use the narrow road outside our houses.

The waste generated is not always dealt with during the permitted hours. Sometimes it spills over into the street. Waste kept on skips on the pontoons is often uncovered and debris falls into the river. Seagulls also take advantage and drop stuff everywhere.

The latest application is for a 24 hour 365 day licence for alcohol, music and entertainment for the newest member of the fleet MV "Erasmus" (capacity 340 passengers).

This goes beyond anything applied for previously. It will be like having a mobile club wafting up and down outside my daughter's window.

Currently, the other licensed vessels operating from Cherry Garden Pier, are equivalent to having deliveries for several restaurants and pubs, all being supplied and debris extracted through a single narrow gateway which is close to our house. This additional large vessel would make matters even worse.

City Cruises' activities already leads to an accumulation of nuisance which, if happening on land, would be strictly regulated. Surely all these boats at Cherry Garden Pier should be regulated in the same way as land based operations regarding "saturation zone".

In order to minimise further nuisance and pollution, I ask that the present application be refused.

I also suggest that the activities of City Cruises are reviewed and their behaviour monitored regarding their current pollution and nuisance. They need to show that they are observing the terms of the existing licences. For instance, not serving alcohol to under age patrons, monitoring noise nuisance from loud music and amplifiers, eliminating unnecessary light pollution, and observing the other conditions of licence to avoid public disturbance.

If further licences are granted to the many vessels of City Cruises, may I respectfully suggest that their operating hours are limited such that all boats are moored, lights out and all staff ashore by 2300hrs. Otherwise our sleep is constantly disturbed along with other neighbours. City Cruises may operate their business here but it is the residents who live here and it is the residents who are the sufferers.

I further request that no noisy activity commences on the boats before 8am Monday to Friday and 10am on Sundays. Currently, there can be maintenance of vessels before the day should start and this can be noisy and disturbing.

With regard to deliveries, these to take place between 8am and 6pm Monday to Saturday; 10 to 4 on Sunday. Similarly, no waste collection before 8am or after 6pm Monday to Saturday; 10 to 4 on Sunday.

I hope that you will refuse this application on grounds of excessive nuisance, pollution, environmental impact and public safety. I would ask that any future licences are issued taking into account my comments in the previous paragraphs.

It is disappointing that City Cruises, having shown no regard to their neighbours, should have to be reminded about good behaviour through the licensing process.

Yours faithfully

██████████

**Party 11**

**Licensing Department**  
**3rd Floor Hub 2**  
**160 Tooley Street**  
**London SE1 5LX**  
[licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

14 November 2018

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

I hereby strongly object to the above licensing application.

Grounds for objection: Nuisance

I would like to strongly object to City Cruises expanding their operations further in this residential area with families, children, elderly and pets.

Approving this unprecedented application for an around the clock seven days a week licence to serve alcoholic beverages, offer entertainment and operate their business from Cherry Garden Pier would have a detrimental impact on the rest and mental health of the resident including my own household, my neighbours and our dear neighbourhood.

It would undermine our ability to maintain this a scenic and welcoming destination for tourists and residents to enjoy alike. This area is a community with many landmarks, monuments and proud history for those walking and cycling by the river and shouldn't be ruined by revelry passing by on the river.

Furthermore, for us fortunate enough to live on this beautiful strip, City Cruises has a poor track and previously been in breach of their licensing conditions including staff and vendors making noise before 7am and after 22h, skips overflowing with rubbish and ending up in the river and light pollution.

**Licensing act 2003 - Public consultation on the draft revision of the Southwark statement of licensing policy 2019 -2022.**

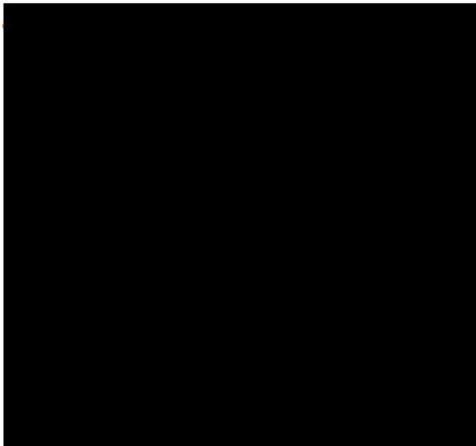
A midterm public consultation closed 7 October 2018 with Southwark Council stating "the revision is to address and clarify matters that has

arisen during hearings of the licensing sub-committee to determine applications”

The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase all of these nuisances from which we already suffer.

Given the results of the above mentioned public consultation will only be completed in January 2019 (per David Franklin), I urge Southward to reject his application outright on the basis of objections by representatives including in this letter, or at least postpone the review of this licence application and/or relevant hearings until after the results of the public consultation has been issued.

Kind regards



**Party 12**

**Licensing Department  
3rd Floor Hub 2  
160 Tooley Street  
London SE1 5LX**



14 November 2018

By email: [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

I am writing to object to the licensing application for the MV Erasmus by City Cruises.

I live opposite Cherry Garden Pier and already suffer from the daily noise and nuisance – the lights are left on their boats throughout the night, they have very frequent deliveries from large lorries – there are often 4 or 5 vehicles blocking the road and damaging the pavements, they have overflowing skips of rubbish on their barges, with documented spillages into the Thames. This is a company that has outgrown its ability to manage itself in a socially responsible way. It tries to pass itself off as a small local family run business with a positive community supporting image. It is anything but. It is a large multi-million-pound business that does not care about the impact it has on its neighbours or the environment. It has long outgrown its premises in Cherry Garden pier.

I urge Southwark Council licensing to take a holistic view of its operations and refuse future licenses until such time as City Cruises either moves to a more suitable premises or shows it can operate in a socially responsible manner fitting the residential neighbourhood within which it operates. The fact that it is even requesting a 24 hour licence shows what little regard this firm has for the sleep of its neighbours and their peaceful enjoyment of their homes.

Many of us have made representations before that Cherry Garden should be considered as a licensing saturation zone on the grounds that a large number of licensed boats operate from one location, and that this creates a public nuisance. Each time that City Cruises has been granted licences for alcohol and entertainment their operation has grown leading to additional noise, public nuisance and pollution on the river. The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase all of these nuisances from which we already suffer.

I am objecting on the following grounds.

**Nuisance** arising from:

- (a) **additional** noise close to the river disturbing sleep and work for residents arising from potential 24 hours of operation every day of the week, every week of the year. This is totally unacceptable and far in excess of any of their other licensed boats. This alarming extension of their operating hours will be used as a precedent for future applications with serious impacts on the peaceful enjoyment my property and my neighbourhood and my neighbours' peaceful enjoyment of their properties.

(b) **Environmental impact.** Cherry Gardens falls within a conservation zone. If this is to mean anything it must include **curbing** the expansion of hours of operation of a firm that has no regard for the environment. They leave the lights on their boats which potentially confuses local wildlife, particularly bats around Corbett's Wharf; the rubbish this firm creates piles up in unsightly skips with bags of rubbish that fall into The Thames and which are pecked at by seagulls (we can provide photographic and video evidence of this); they create noise and pollution which are unfitting in a conservation area. The existing problems need to be reduced and allowing any licence for the MV Erasmus would just exacerbate and **increase** an already damaging situation for the environment.

(c) **increased** numbers of deliveries resulting in dangerous lorry movements, additional noise and inconvenience for residents. Deliveries for City Cruises come in larger and larger lorries that are totally unsuited to the small streets leading to Cherry Garden Pier. They regularly damage the pavements which then have to be repaired at ratepayer's expense. Sadly it will not be long before there is a serious accident from one of these lorries. They have poor visibility as they vie between them to get closer to the small gate through which this multi-million-pound business operates. An application for the MV Erasmus will inevitably result in yet more large lorry movements that will increase the danger to pedestrians and cyclists, cause additional damage to the pavements and create further disturbance as they queue to make their deliveries. This is a particular concern as this locality is soon to become part of a new cycle quiet way.

(d) **additional** movement of staff departing from City Cruises pier at anti-social hours in a residential area generating traffic noise during the night and early mornings, particularly at weekends. A 24 hour license will inevitably result in longer working hours for staff who will then be exiting and entering the pier at all hours of the day and night. Bands coming off the boats late at night gather in front of their vans and are noisy as they load their equipment. Imagine this happening through the night.

(e) **increased** light pollution arising from extended hours and use of boats triggering sensor operated lighting on pontoons and from LED advertising/lighting on the boat itself, which is left on regularly despite flouting existing licensing regulations and repeated requests for City Cruises to train their staff to find the switch to turn the LED advertising lights off. They seem incapable of managing this – each time there is new crew the problem returns, and we have grown tired repeatedly asking them to tackle this situation. We have logged the problems with the Council but there does not seem to be any read across into licensing applications.

#### **Public Safety**

(a) **additional** deliveries causing parking obstructions to the highway and preventing access by emergency vehicles and residents to Bermondsey Wall East properties, west of the pier.

As the owner of my house, I am very concerned at the impact that intensification of use will have on my property. Issuing a license that will allow City Cruises to operate the MV Erasmus for 24 hours a day, every day of the year, will add hugely to the noise, light pollution and rubbish that their operations create, to the detriment of the local neighbourhood. Their operations are an eyesore in this historic part of Bermondsey and a further license will only increase the nuisances they cause.

I strongly object to the licensing application and urge you to refuse permission entirely. If you are unable to reach that decision, then you should impose strict hours of operation so that all events finish no later than 11 pm and that no movement of rubbish should take place on Cherry Garden pier after that time. I think this latter option with reduced licensing hours will result in damage to the environment and worsening of the noise and nuisance. City Cruises is already operating more boats than is reasonable from a small residential pier. Delivery times should also be imposed so that none take place before 8am and after 6pm Monday to Friday, and none before 10 am and after 6pm Saturday. No deliveries should take place at all on Sunday so that we can enjoy at least one day of peace in this lovely neighbourhood.

I also strongly urge you to consider a full review of **ALL** licenses currently granted to City Cruises and, in the light of the recent public consultation about licensing, to consider this location as a licensing saturation zone with more stringent conditions of operation introduced to reduce the impact of City Cruises on the locality.

Yours faithfully

A large black rectangular redaction box covering the signature area.

**Party 13**

-----Original Message-----

From: Al-Samerai, Anood [Anood.Al-Samerai@southwark.gov.uk](mailto:Anood.Al-Samerai@southwark.gov.uk)

Sent: Thursday, November 15, 2018 1:05 PM

To: Licensing2@southwark.gov.uk; McArthur, Wesley; Regen, Licensing

Subject: Fwd: City Cruises Licensing Application for Erasmus licence Number: 865456

Very concerned that this proposal is for 24 hours of music and dance with alcohol until 5am. It is completely inappropriate for a residential area and should be refused.

There have been challenges to balance the needs of business and residents around this pier and there is a long history of noise and disturbance. Whilst residents understand that the business is at the pier, it has expanded significantly and this brings a number of issues relating to noise, rubbish and late night lights. Residents try to keep up dialogue with the business, but the rules need to be fair and 24 hours is simply not fair.

Effectively this would be a 24 hours outdoors nightclub in front of people's homes. There is already evidence that there has been public nuisance from far less than this at this location. On behalf of the residents ward councillors represent I strongly object to this unacceptable proposal which will undoubtedly cause public nuisance.

Best wishes,

Anood

Councillor Anood Al-Samerai

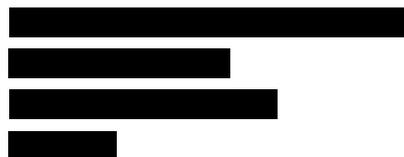
Liberal Democrat Councillor for North Bermondsey Leader, Southwark Liberal Democrat Council Group

@cllr\_anood  
020 7525 0137

Liberal Democrat Councillors hold an advice surgery every Saturday morning from 10.30am to 11.30am at Pop in at the Blue, 53 Rock Grove Way, SE16 3UQ (opposite the Blue Anchor Library)

**Parties 14 & 15**

Licensing Department  
 3rd Floor Hub 2  
 160 Tooley Street  
 London SE1 5LX



14 November 2018

By email: licensing@southwark.gov.uk

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

We object to the licensing application for the MV Erasmus by City Cruises.

The application should fail in consideration of your stated objectives:

- It will NOT encourage more family friendly premises where younger children can be free to go with the family;
- It does nothing to further the development within our communities of our rich culture of live music, dancing and theatre both in rural areas and town centres;
- It will not provide safe late-night entertainment, encouraging drinking in a very dangerous environment;
- It absolutely contravenes the necessary protections for local residents whose lives can be blighted by disturbance and anti-social behaviour associated with the behaviour of some people visiting places of entertainment.

We live no more than 100 yards from Cherry Garden Pier. There is already considerable noise and nuisance caused by City Cruises, both on land and also on the Thames itself.

City Cruises does not currently fulfil its social responsibilities. A licence to operate at more even more unsociable hours would damage our community and environment.

This location is overloaded with licensed boats operating from one location. It creates a public nuisance. Each new licence for alcohol and entertainment has led to additional noise, public nuisance and pollution on the river, greater numbers of delivery lorries damaging the surrounding pavements, and adding to light pollution at the pier.

The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase these problems.

We object on the following grounds.

**Nuisance** arising from:

(a) **additional** noise close to the river disturbing sleep and work for residents arising from potential 24 hours of operation every day of the week, every week of the year. This is totally unacceptable and far in excess of any of their other licensed boats. This alarming extension of their operating hours will be used as a precedent for future applications with serious impacts on the peaceful enjoyment

my property and my neighbourhood.

(b) **environmental impact** through the creation of additional rubbish and the inability of City Cruises to deal with their current load of rubbish which is itself subject to planning conditions Nov 98 ref 9801564 TP/200-79A condition 2 that state a maximum of 6 x 1100 litre storage bins. City Cruises currently have at least two unsightly skips on one of their barges. They have refused to address the unsightly nature of these skips and consistently overfill them resulting in rubbish falling into the Thames on regular occasions. They do not cover their skips which then results in vermin (seagulls) picking at the rubbish. As a company they have consistently shown scant disregard for neighbour's concerns. They are the Steptoe and Son of the River Thames.

(c) **increased** numbers of deliveries resulting in dangerous lorry movements, additional noise and inconvenience for local residents. Deliveries for City Cruises come in larger and larger lorries that are totally unsuited to the small streets leading to Cherry Garden Pier. They regularly damage the pavements which then have to be repaired at ratepayer's expense. I have nearly been run over by one of their delivery lorries (and can provide photographic evidence) and I am very concerned about cyclist safety, particularly as this area will soon become a designated quiet way for cycling. An application for the Erasmus will inevitably result in yet more large lorry movements that will increase the danger to pedestrians and cyclists, cause additional damage to the pavements and create further disturbance as they queue to make their deliveries.

(d) **additional** movement of staff departing from City Cruises pier at anti-social hours in a residential area generating traffic noise during the night and early mornings, particularly at weekends. A 24 hour license will inevitably result in longer working hours for staff who will then be exiting and entering the pier at all hours of the day and night.

(e) **increased** light pollution arising from extended hours and use of boats triggering sensor operated lighting on pontoons and from LED advertising/lighting on the boat itself. City Cruises has consistently failed to find ways of switching off the lights on their boats and frequently leave them on after they have moored up. City Cruises use signage on their boats as a way of advertising. It has no safety value whatsoever. When boats moor up at the pier, they are within a few metres of houses and flats on the river, and the lights can be seen clearly from inside our properties. .

### **Public Safety**

(a) **additional** deliveries causing parking obstructions to the highway and preventing access by emergency vehicles and residents to Bermondsey Wall East properties, west of the pier.

Issuing a license that will allow City Cruises to operate the MV Erasmus for 24 hours a day, every day of the year, will add hugely to the noise, light pollution and rubbish that their operations create, to the detriment of the local neighbourhood. In addition, their operations are an eyesore in this historic part of Bermondsey.

We strongly object to the licensing application and urge you to refuse permission. If you are unable to reach that decision, then you should impose strict hours of operation so that all events finish no later than 11 pm and that no movement of rubbish should take place on Cherry Garden pier after that time. Delivery times should also be imposed so that none take place before 8am and after 6pm Monday to Friday, and none before 10 am and after 6pm Saturday. No deliveries should take place at all on Sunday so that we can enjoy at least one day of peace in this lovely neighbourhood.

Indeed, we would ask that rather than extending their operations, you consider reducing the licenses currently granted to City Cruises. In the light of the recent public consultation about

licensing, to consider this location as a licensing saturation zone with more stringent conditions of operation introduced to reduce the impact of City Cruises on the locality.

Yours faithfully



**Annex A.**

101. No supply of alcohol may be made under the Premises Licence - (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

102 - The admission of children to films given under this licence must be restricted in accordance with the recommendations of the British Board of Film Classification or of the licensing authority itself.

**All Licence times 10.00 - 20.00 Monday to Sunday except:**

112 -113-114 and 115- From the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day and until 02:00 on Guy Fawkes fire works display night (to include late night refreshment).

293 - All staff involved with the sale of alcohol shall have regular training with regard to their responsibilities under the licensing act 2003. A record of this training will be maintained and made available for inspection on request of the Police or other authorised officers.

340 - The sale of alcohol is restricted to persons attending a pre-booked or private function or persons who have purchased a ticket to board the vessel.

341 - No unaccompanied persons under 16 years of age shall be permitted into the bar area when alcohol is being sold or supplied.

342 - Customers and/or passengers shall be reminded to disembark in a quiet and orderly manner.

343 - There shall be no promoted events at the premises. A promoted event is an event involving music and dancing where the musical entertainment is provided at any time by a disc jockey or disc jockeys one or some of whom are not employees of the premises licence holder and the event is promoted to the general public.

344 - When the premises is in operation and regulated entertainment is being provided and the terminal hour for any particular event is greater than 00:00 then the premises will employ the services of security personnel registered with the Security Industry Authority(SIA). The Designated Premises Supervisor will be responsible for recording the details of all security personnel, to include SIA badge number employing company and time they commenced work at the premises. This will be recorded and made available for inspection by Police or other authorised officer on request.

345 - The Security personnel will be employed solely for the purposes of security screening, crowd management, conflict management and to facilitate the safe entry and exit from the premises. The security personnel will be employed solely for the above purposes and should not have any other or additional responsibility with regard to the operation of the vessel. They will be employed by the premises and not by any outside promoter or any other persons hiring the premises.

346 - That there shall be no embarkation or disembarkation of customers and/or passengers from the vessel at any time via Cherry Garden Pier except in cases of emergency, or via Butlers Wharf or Bankside Piers between the hours of 20.00 and 09.00 on any day.

347 - No music/licensed entertainment of any kind played on board whether cruising or moored shall be audible in any residential premises on land in the London Borough of Southwark or in any moored residential vessel within the Southwark Boundary between 2300 hrs and 0800 hrs on any day.

348 - The volume of any music/licensed entertainment on board whether cruising or moored shall be restricted at all other times to prevent 'public nuisance' from being caused to any residential area in the London Borough of Southwark.

349 - That supplies shall not be taken on to any vessel or waste removed from any vessel between 20.00 and 09.00 the following day Monday to Friday, 20.00 and 9.00 Saturday, and 10:00 on Sunday subject to third party waste vessels operating times and tidal conditions in exceptional circumstances.

350 - That no amplified music, song or speech relating to licensed activity be broadcast externally at any time.

351 - That amplified music, song or speech relating to licensed activity be paused/stopped during the embarking and/or disembarking of passengers and when at Cherry Garden Pier.

352 - That clearly legible signage will be prominently displayed at the exit where it can easily be seen and read requesting to the effect that customers leave the premises in a quiet and orderly manner.

353 - That all depositing of waste and glass into external waste receptacles, the movement of refuse bins, shall only take place between the hours of 09.00 and 17.00 Monday to Fridays, and Saturdays and 10.00 to 16.00 on Sundays.

354 - That the deliveries to and waste collections from the pier by road and by water shall take place only between 09.00 to 18.00.00 Monday to Fridays, 09.00 to 16.00 on Saturdays and 10.00 to 16.00 on Sundays (in line with condition 5 from planning permission 06/AP/1514) [ we suggest hours are restricted further by 1 hour either side of the hours in 06/AP/1514 as experience has shown that City Cruises suppliers take liberties with the hours of delivery and often arrive much earlier than allowed]

355 - That no alcohol is to be served from Cherry Garden Pier to the vessel.

356 - That all doors and windows at the premises shall be kept closed when licensable activities are taking place at the premises (except for access or egress) and that retractable roofs on the City Alpha and City Gamma are kept closed at all times.

357 - That no lit-up boat signage is permitted to be turned on when moored or parked up at Cherry Garden Pier.

485 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises. (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises (a) games or other activities which require or encourage, or are designed to require, encourage, individuals to - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise); (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective; (d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

487 - The responsible person must ensure that free potable water is provided on request to customers.

488 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol. (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either (a) a holographic mark; or (b) an ultraviolet feature.

489 - The responsible person shall ensure that - (a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures - (i) Beer or cider: 1/2 pint; (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and (iii) Still wine in a glass: 125 ml; (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

491 - 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. 2. For the purpose of the condition set out in paragraph (1): (a) duty is to be construed in accordance with the Alcoholic Liquor Duties Act 1979; (b) "permitted price" is the price found by applying the formula  $P = D + (D \times V)$ , where- (i) P is the permitted price, (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty

were charged on the date of the sale or supply of the alcohol, and (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol; (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence (i) the holder of the premises licence; (ii) the designated premises supervisor (if any) in respect of such a licence; or (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence; (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994. 3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny. 4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax; (2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

4AA - The premises shall operate an age check 'Challenge 25' policy whereby customers purchasing alcohol who look or appear to be under 25 years of age will be asked for an approved form of proof of age to verify their age. Approved forms shall include a driving licence, passport or a PASS approved proof of age card such as the Southwark Proof of Age (SPA) card.

4AI - A Register of refused sales of alcohol and if applicable, cigarette sales which is clearly marked with details of the premises, address and name of licence holder shall be maintained in order to demonstrate effective operation of the policy. The register shall be available for inspection at the premises on request by the Council's authorised officers or the Police.

**Party 16**

**Licensing Department**  
**3rd Floor Hub 2**  
**160 Tooley Street**  
**London SE1 5LX**

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 ████████████████████████████████  
 ██████████

15 November 2018

By email: licensing@southwark.gov.uk

Dear Licensing Department,

**Objection to license applications: MV ERASMUS 865456 (City Cruises)**

I am writing to object to the licensing application for the MV Erasmus by City Cruises. I live next to Cherry Garden Pier and already suffer from the noise and nuisance caused by City Cruises, both on land and also on the Thames itself.

This is a company that has outgrown its ability to manage itself in a socially responsible way. It is time that Southwark Council licensing took a broad view of its operations and refused future licenses until such time as it can operate in a socially responsible manner and adhere to reasonable hours of operation.

My neighbour, ██████████ has made representations before, arguing that this location should be considered as a licensing saturation zone on the grounds that a large number of licensed boats operate from one location, and that this creates a public nuisance. I fully agree with ██████████'s arguments. Each time that City Cruises has been granted licences for alcohol and entertainment their operation has grown leading to additional noise, public nuisance and pollution on the river, ever larger numbers of delivery lorries resulting in, damage to surrounding pavements, and adding to light pollution at the pier. The MV Erasmus is an extremely large boat, capable of accommodating 340 passengers, and granting a license will significantly increase all of these nuisances from which we already suffer.

In summary, I am objecting on the following grounds.

**Nuisance** arising from:

(a) **additional** noise close to the river disturbing sleep and work for residents arising from potential 24 hours of operation every day of the week, every week of the year. This is totally unacceptable and far in excess of any of their other licensed boats. This alarming extension of their operating hours will be used as a precedent for future applications with serious impacts on the peaceful enjoyment my property and my neighbourhood.

As the owner of my house, I am very concerned at the impact that intensification of use of the pier will have on my property. Issuing a license that will allow City Cruises to operate the MV Erasmus for 24 hours a day, every day of the year, will add hugely to the noise, light pollution and rubbish that their operations create, to the detriment of the local neighbourhood. Their operations are an eyesore in this historic part of Bermondsey and a further license will only increase the nuisances they cause.

(b) **environmental impact** through the creation of additional rubbish and the inability of City Cruises to deal with their current load of rubbish which is itself subject to planning conditions Nov 98 ref

9801564 TP/200-79A condition 2 that state a maximum of 6 x 1100 litre storage bins. City Cruises currently have at least two unsightly skips on one of their barges. They have refused to address the unsightly nature of these skips and consistently overfill them resulting in rubbish falling into the Thames on regular occasions. They do not cover their skips which then results in vermin (seagulls) picking at the rubbish. As a company they have consistently shown scant disregard for neighbour's concerns. They are the Steptoe and Son of the River Thames.

Whereas their behaviour might have been acceptable in the "old days" when the riverside in Bermondsey was a largely industrialised area, this is no longer the case. In fact, this area is now largely residential. It has also become a Conservation Area, requiring higher standards. In consequence, City Cruises' many shortcomings in respecting the environment should be judged more harshly and any further increase should be prevented.

(c) **increased** numbers of deliveries resulting in dangerous lorry movements, additional noise and inconvenience for local residents. Deliveries for City Cruises come in larger and larger lorries that are totally unsuited to the small streets leading to Cherry Garden Pier. They regularly damage the pavements which then have to be repaired at ratepayer's expense. I am very concerned about cyclist safety, particularly as this area will soon become a designated quiet way for cycling. An application for the Erasmus will inevitably result in yet more large lorry movements that will increase the danger to pedestrians and cyclists, cause additional damage to the pavements and create further disturbance as they queue to make their deliveries.

(d) **additional** movement of staff departing from City Cruises pier at anti-social hours in a residential area generating traffic noise during the night and early mornings, particularly at weekends. A 24 hour license will inevitably result in longer working hours for staff who will then be exiting and entering the pier at all hours of the day and night.

(e) **increased** light pollution arising from extended hours and use of boats triggering sensor operated lighting on pontoons and from LED advertising/lighting on the boat itself. City Cruises has consistently failed to find ways of switching off the lights on their boats and frequently leave them on after they have moored up. City Cruises use signage on their boats as a way of advertising. It has no safety value whatsoever. When boats moor up at the pier, they are within a few metres of houses and flats on the river, and the lights can be seen clearly from inside our properties. .

### **Public Safety**

(a) **additional** deliveries causing parking obstructions to the highway and preventing access by emergency vehicles and residents to Bermondsey Wall East properties, west of the pier.

I strongly object to the licensing application and urge you to refuse permission. If you are unable to reach that decision, then you should impose strict hours of operation so that all events finish no later than 11 pm and that no movement of rubbish should take place on Cherry Garden pier after that time. Delivery times should also be imposed so that none take place before 8am and after 6pm Monday to Friday, and none before 10 am and after 6pm Saturday. No deliveries should take place at all on Sunday so that we can enjoy at least one day of peace in this lovely neighbourhood.

I also strongly urge you to consider a full review of all licenses currently granted to City Cruises and, in the light of the recent public consultation about licensing, to consider this location as a licensing saturation zone with more stringent conditions of operation introduced to reduce the impact of City Cruises on the locality.

Yours faithfully

██████████

# Licensing Act 2003

## Premises Licence

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APPENDIX C



Regulatory Services  
Licensing Unit  
Hub 1, 3rd Floor  
PO Box 64529  
London, SE1P 5LX

**Premises licence number**

010406

**Part 1 - Premises details****Postal address of premises, or if none, ordnance survey map reference or description**

M V Erasmus  
Butlers Wharf Pier  
28 Shad Thames  
Ordnance survey map reference (if applicable): 180110533785

**Post town:** London**Post code:** SE1 2YE**Telephone number:****Where the licence is time limited the dates****Licensable activities authorised by the licence**

Live Music - Indoors  
Recorded Music - Indoors  
Performance of Dance - Indoors  
Facilities for Making Music - Indoors  
Facilities for Dancing - Indoors  
Provisions Similar to making music and dancing - indoors  
Late Night Refreshment - Indoors  
Sale by retail of alcohol to be consumed on premises

**The opening hours of the premises.** For any non standard timings see **Annex 2**

Monday	00:01 - 00:00
Tuesday	00:01 - 00:00
Wednesday	00:01 - 00:00
Thursday	00:01 - 00:00
Friday	00:01 - 00:00
Saturday	00:01 - 00:00
Sunday	00:01 - 00:00

**Where the licence authorises supplies of alcohol whether these are on and/ or off supplies**

Sale by retail of alcohol to be consumed on premises

**The times the licence authorises the carrying out of licensable activities.** For any non standard timings see **Annex 2****Live Music - Indoors**

Monday	00:01 - 00:00
Tuesday	00:01 - 00:00
Wednesday	00:01 - 00:00
Thursday	00:01 - 00:00
Friday	00:01 - 00:00
Saturday	00:01 - 00:00
Sunday	00:01 - 00:00

**Recorded Music - Indoors**

Monday	00:01 - 00:00
Tuesday	00:01 - 00:00
Wednesday	00:01 - 00:00
Thursday	00:01 - 00:00
Friday	00:01 - 00:00
Saturday	00:01 - 00:00
Sunday	00:01 - 00:00

**Performance of Dance - Indoors**

Monday	00:01 - 00:00
Tuesday	00:01 - 00:00
Wednesday	00:01 - 00:00
Thursday	00:01 - 00:00
Friday	00:01 - 00:00
Saturday	00:01 - 00:00
Sunday	00:01 - 00:00

**Facilities for Making Music - Indoors**

Monday	00:01 - 00:00
Tuesday	00:01 - 00:00
Wednesday	00:01 - 00:00
Thursday	00:01 - 00:00
Friday	00:01 - 00:00
Saturday	00:01 - 00:00
Sunday	00:01 - 00:00

**Facilities for Dancing - Indoors**

Monday	00:01 - 00:00
Tuesday	00:01 - 00:00
Wednesday	00:01 - 00:00
Thursday	00:01 - 00:00
Friday	00:01 - 00:00
Saturday	00:01 - 00:00
Sunday	00:01 - 00:00

**Provisions Similar to making music and dancing - indoors**

Monday	00:01 - 00:00
Tuesday	00:01 - 00:00
Wednesday	00:01 - 00:00
Thursday	00:01 - 00:00
Friday	00:01 - 00:00
Saturday	00:01 - 00:00
Sunday	00:01 - 00:00

**Late Night Refreshment - Indoors**

Monday	00:00 - 05:00
Tuesday	00:00 - 05:00
Wednesday	00:00 - 05:00
Thursday	00:00 - 05:00
Friday	00:00 - 05:00
Saturday	00:00 - 05:00
Sunday	00:00 - 05:00

**Sale by retail of alcohol to be consumed on premises**

Monday	00:01 - 00:00
Tuesday	00:01 - 00:00
Wednesday	00:01 - 00:00
Thursday	00:01 - 00:00
Friday	00:01 - 00:00
Saturday	00:01 - 00:00
Sunday	00:01 - 00:00

**Part 2****Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

Thames Luxury Charters Limited  
Charles Lake House  
Claire Causeway  
Crossways Business Park  
Dartford  
Kent

**Registered number of holder, for example company number, charity number (where applicable)**

2776124

**Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol**

Belinda Livett

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol**

Licence No.:  
Authority:

Licence Issue date: 21/09/2006



Head of Regulatory Services  
Hub 2, 3rd Floor  
PO Box 64529  
London, SE1P 5LX  
020 7525 5748  
licensing@southwark.gov.uk

### **Annex 1 - Mandatory conditions**

**100** No supply of alcohol may be made under the Premises Licence -

a. At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or

b. At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

**101** Every supply of alcohol under the Premises Licence must be made, or authorised by, a person who holds a Personal Licence.

**102** The admission of children to films given under this licence must be restricted in accordance with the recommendations of the British Board of Film Classification or of the licensing authority itself.

**103** Where a film is to be submitted for classification to the licensing authority, the cinema or venue operator must submit the film intended for exhibition to the authority at least 28 days prior to the first date upon which the film is intended to be exhibited.

**105** Immediately before each exhibition at the premises of a film passed by the British Board of Film Classification there shall be on screen for at least five seconds in such a manner as to be easily read by all persons in the auditorium a reproduction of the certificate of the Board or, as regards a trailer advertising a film, of the statement approved by the Board indicating the category of the film.

**106** Immediately before each exhibition at the premises of a film passed by the licensing authority notices shall be displayed both inside and outside of the premises so that persons entering can readily read them and be aware of the Category attached to any film or trailer.

**107** Any individual carrying out security activities at the premises must be licensed by the Security Industry Authority. This does not apply where the premises are being used primarily as a Qualifying Club under a Club Premises Certificate, under a Temporary Event Notice, or primarily as a cinema, restaurant or theatre.

**485** (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises -

(a) games or other activities which require or encourage, or are designed to require, encourage, individuals to -

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase

and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

**487** The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

## **Annex 2 - Conditions consistent with the operating Schedule**

**294** Plastic or toughened glass shall be used for the service of drinks and plastic containers shall be used when the licensee thinks it appropriate.

**307** That the maximum number of persons that may be accommodated within the licensed vessel at any one time shall not exceed 250 (Two Hundred and Fifty), comprising of up to 240 (Two Hundred and Forty) passengers and 10 (Ten) crew / staff / caterers in accordance with the limit set by the MCA.

**309** That all musicians and DJs must play electrically amplified music/audio/PA through a sound cut out device. The cut-out device shall be maintained at levels set to the satisfaction of the Council's Noise Team

**311** That announcements shall be made requesting that customers leave the vessel in a quiet and orderly manner.

**325** That children shall not be admitted in any area where alcohol is sold and consumed.

**326** That all appropriate staff shall be trained in the age identification scheme required at the premises and records of training shall be kept and made available for inspection by authorised officers of the Council.

**327** That signs shall be displayed informing customers and staff that sales of alcohol will not be made to under 18s and that age identification will be required.

**332** All children on the vessel will be accompanied by a parent or responsible adult at all times.

**334** That an age identification scheme shall be established and maintained. The scheme shall Require the production of evidence of age (comprising any PASS accredited card or passport or driving licence) from any person appearing to staff engaged in selling or supplying alcohol to be under the age of 18 and who is attempting to buy alcohol.

**340** That there will be no service of intoxicating liquor to anyone who appears to be drunk.

**341** That no drinks shall be taken off the vessel.

**342** That the vessel remains in contact with the River Police when a charter is in progress.

**343** That public safety announcements shall be made before departure.

**344** That staff shall be trained to deal with awkward passengers and records shall be kept of such training and made available for inspection by authorised officers from the Council on request.

**345** No passengers shall disembark at Butlers Wharf Pier after 23:00 hours.

**346** Any passengers attending functions that finish after 00:00 shall disembark at either Tower, Embankment, or Greenwich Pier.

**347** Refuse and fuel shall be delivered and collected by river during normal working hours.

**348** Non amplified music played outside will be limited to daytime and early evenings only.

**349** Amplified music is not permitted outside and must be kept to background levels only whilst the vessel is alongside a pier or a landing platform.

**350** All entertainment and service from the bar will cease 15 minutes prior to the end of a function.

**351** All booking forms must be signed by someone over 21 years of age.

**352** Anyone found purchasing alcohol on behalf of a minor will be refused further service.

**353** Unaccompanied minors/children will not be allowed on board the vessel.

**Annex 3 - Conditions attached after a hearing by the licensing authority**

**840** The MV Erasmus will not be used as a permanent fixed moored venue at Butlers Wharf Pier.

**841** MV Erasmus will sign up to the Butlers Wharf code of conduct.

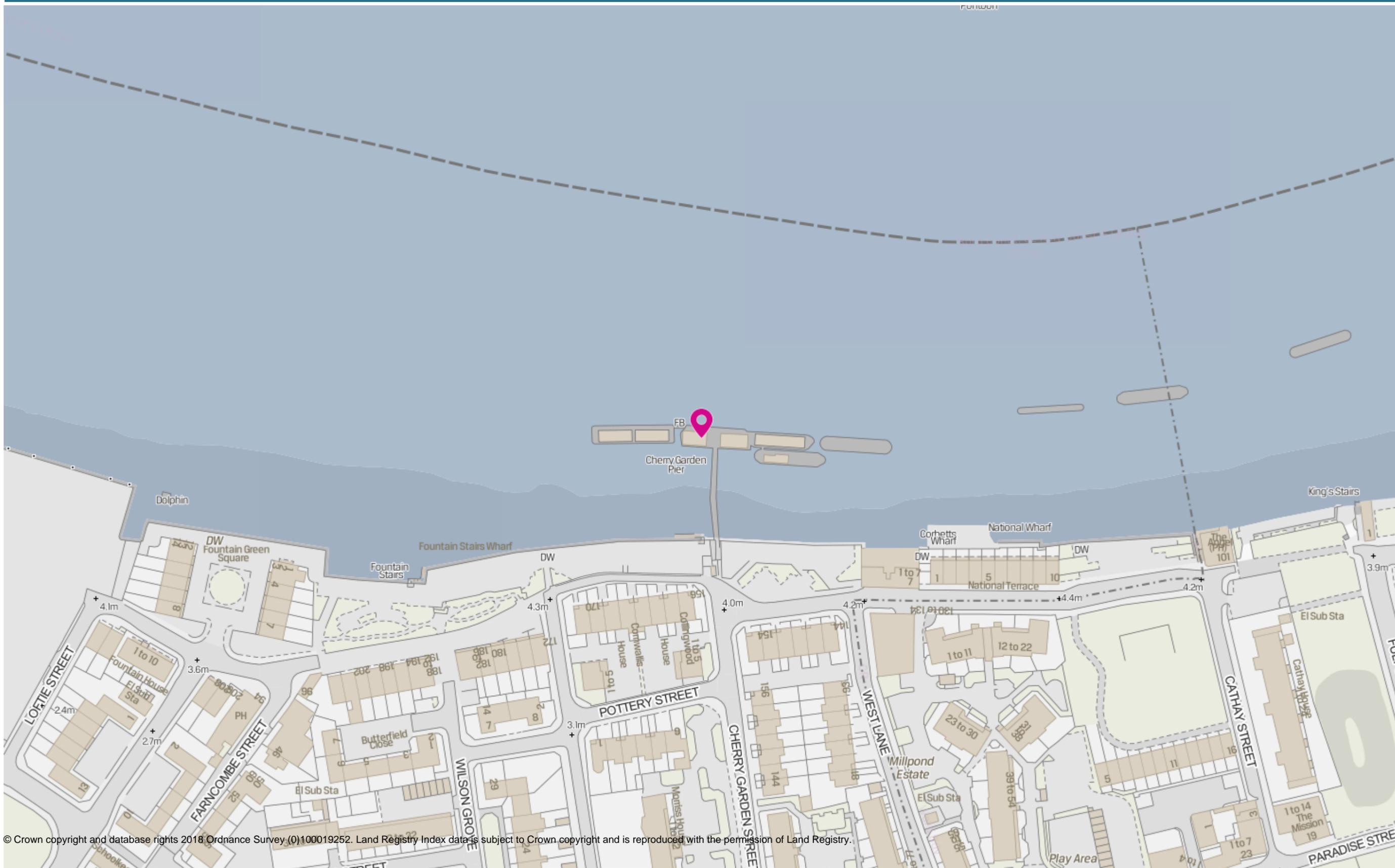
**842** Bi-annual meetings with residents will be held.

**Annex 4 - Plans - Attached**

Licence No. 010406

Plan No. N/A

Plan Date N/A



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27-Nov-2018

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